

# DigLogs

## WP5 Pilot implementation

### Post Deployment Evaluation Report

#### 5.1.1. PCS Automation - Deliveries Planning

<b>Responsible partner: Polo Inoltra</b>			
<b>Involved partners: All</b>			
<b>Version</b>	<b>Status</b>	<b>Date</b>	<b>Author</b>
0.1	FINAL	14.12.2021	Polo Inoltra
<b>Notes:</b>			

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## Post Deployment Evaluation Report

Following the final DELPLAN pilot version testing phase, on the final completion of the pilot project, end users selected among the Polo Inoltra stakeholders and the system admin have conducted a Post Implementation Review (PIR) on the areas listed below:

1. To evaluate whether the system objectives have been fully achieved and the problems identified have been satisfactorily solved; [L]  
[SEP]
2. To evaluate the utilization of resources and recommend adjustments to both non- recurrent and recurrent expenditure and costs if considered necessary; [L]  
[SEP]
3. To evaluate the realization of benefits, and recommend adjustments if considered necessary;
4. To evaluate whether the implementation schedule as contained in the original funding submission has been adhered to; and [L]  
[SEP]
5. To identify possible improvements to the pilot project and recommend a course of action to implement them. [L]  
[SEP]

Entire project deliverables related to the Deliveries Planning System have been handed over to the personnel in charge of IT oversight at Polo Inoltra and will be further maintained as part of the overall IT portfolio. In order to maintain project deliverables in the ongoing future, it is planned that sufficient funding is reserved for maintenance of the system in 2021 and subsequent years.

At December 2021, the execution of this project has proven an increase digitalized ability for intermodal operators in handling their booking operation, as well as managing their current shipments in progress with re-routing options displayed as the shipments would progress forward in their journeys, reducing the timing and the competence required by users in managing them, with strong financial and operational advantages.

The new system has replaced the manual typing of data into MTO system, and synchronized the shipment tracking system, with the possibility of creating a full reporting of the shipments in progress and completed.

PP6 can conclude that the pilot project is fully operational, handed over for public use and executed in its entirety as planned, in terms of all resources (personnel, financial resources and time) in all its aspects and envisaged functionalities.

Project schedule has been also fully respected, and it has even been in some of its stages in advance in comparison to the project plan. Project has also benefitted from the received extension throughout 2021, enabling a more comfortable schedule.