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DigLogs e-newsletter n. 14 - December 2021

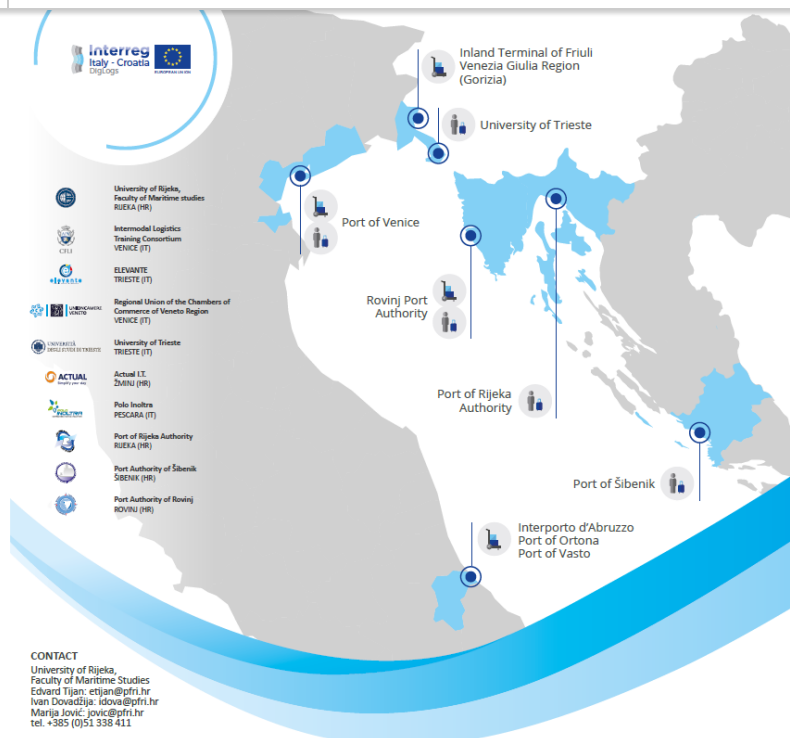
"The Diglogs project is almost finished, and only the wrap-up activities remain. All pilot actions have been finished, all pilot solutions have been tested, and all other project obligations have been met. The project partners have produced the final deliverable - the Action plan, containing the most relevant project experiences and results, and also describing the measures to be taken in order to support the digitalisation process in the Programme area after project closure. The project partners have decided to capitalise on the successful collaboration by continuing with the follow-up project ideas and proposals within the appropriate project Calls."

University of Rijeka - Faculty of Maritime Studies - Lead partner of the DigLogs project

Diglogs Pilot Action overview:

Are you interested in learning about all of the pilots within Diglogs?

Please download the [multimedia project portrait](#) with an overview of all the Diglogs pilots and the [White paper](#) that provides a transversal overview of all the pilots, objectives, activities and how these pilots relate to a future full implementation.



Diglogs Series on Proposed Pilot Innovations:

7th Pilot - M2M Dialogue Port of Rovinj Authority

Port of Rovinj Authority has implemented an application that integrates the operational and accounting system of the Port Authority's operations and it will serve as a Port Control System. The application enables mooring reservation system, graphic mooring occupancy management, billing via mobile application, creating daily, monthly and annual reports, generating mooring contracts, automatic invoicing, CRM-Integrated Email System, accounting, paying invoices and automated importing of bank statements.

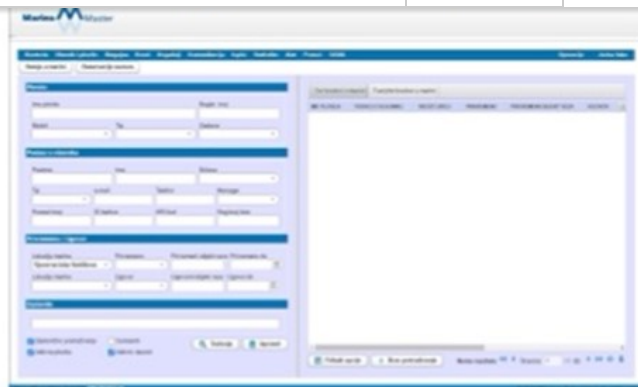
Pilot Scenario

Port of Rovinj Authority currently **uses several different unrelated software systems** that make it **difficult** to operate and monitor all business processes. The implementation of a system that integrates all aspects of the Port Authority's operations will enable **optimal control over the operations** of the Port Authority in all port areas it manages and at the same time enable the control of the mooring capacity occupancy.

The pilot application enables better **integration of the operational part of business and management**. Additionally; it solves the problem of duplicate data entry and possible errors that occur during the input, facilitates access to the data since all the data is digitized and in one place, the software is also available through the mobile application, statistical reports on traffic in the port are generated, significantly reduces the paperwork, radically speeding up processes, digitizing business and enabling better financial control. The application's output documents are a **prerequisite for future automation of the communication process with NSW**, which is not technically possible at this time.

What will be the benefits of the Pilot?

- Work efficiency
- Better billing and payment management
- Optimization of work processes
- Increase in employee efficiency
- Improvement of customer service
- Faster and better decision making of management
- Acceleration and automation of processes.



Ideal Implementation Scenario

Port of Rovinj Authority's area encompasses 9 berthing and 4 anchoring locations thus requiring a technological solution capable of handling multitude of scenarios while ensuring margin for error becomes non-existent. The sheer number of possible situations required a technologically advanced and extensively developed program which in turn had to facilitate the existing business processes conducted by Port of Rovinj Authority.

The acquired solution for the PRA's pilot on DigLogs project offers a lot of implementable modules covering the whole spectrum of port's business process, which in result required a narrowing down of choice options while trying to improve Rovinj port's performances. The results following the installation and deployment of the acquired equipment greatly facilitated the overall port's business conduct. The facilitation came mostly through ease of contract generating process, graphic and visual representation of berth occupancy, preparation of official notes and complaints as well as facilitated way of making reservations and ship announcement entries. Real use-case performance indicators refer to the level of system automation, shorter time needed to perform simple tasks such as invoicing or billing, simplification and facilitation of mooring reservation procedures, accommodation to digital era requirements.

DigLogs Regional and Final events

In the months of November and December the project partners organized the following regional events to spread the project results and the Pilots:

- Trieste, 18th November, organized by the University of Trieste
- Gorizia and online, 25th November organized by Elevante
- Rijeka, 25th November organized by Port of Rijeka Authority and 26th November organized by the Faculty of Maritime Studies of the University of Rijeka
- Manoppello - Pescara and online, 29th November 2021 organized by Polo Inoltra
- Šibenik, 22th December, organized by the Port of Šibenik Authority

On Wednesday, December 1 from 3 to 6 pm was held in Venice and online the final event of the project DigLogs - Interreg Italy-Croatia 2014-2020 organized by Unioncamere del Veneto and CFLI, in cooperation with all partners. The event, thanks to the participation of relevant experts in the field of maritime transport, has shown the current and future framework of the digitization of logistics processes in the Adriatic Sea and the results of experimental actions carried out under the project DigLogs.

For more information visit the [website](#)

This is the last and 14th edition of Newsletter series of the DigLogs project!

DigLogs is a European project funded by the INTERREG Italy – Croatia CBC Programme priority axis 4 - Maritime transport that aims to create technological solutions, models and plans to establish the most advanced digitalized logistic processes for multimodal freight transport and passengers' services in the Italy-Croatia area. This project will have a significant impact in terms of diffusion and

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Any questions, please write to University of Rijeka, Faculty of Maritime Studies (lead partner): dekanat@pfri.hr



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