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WHO
I am

1

PMP
Certification

Six Sigma
Certification

20+ years
experience

Enrico Anghileri

FinProject
Certified PM & QM

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WHY
Quality
Management
?

2

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EU expectations on Quality

Quantitative AND Qualitative

Budget takes into account Quality

Quality pays

Quality pays

BlackBox3000

"Scenario 1"
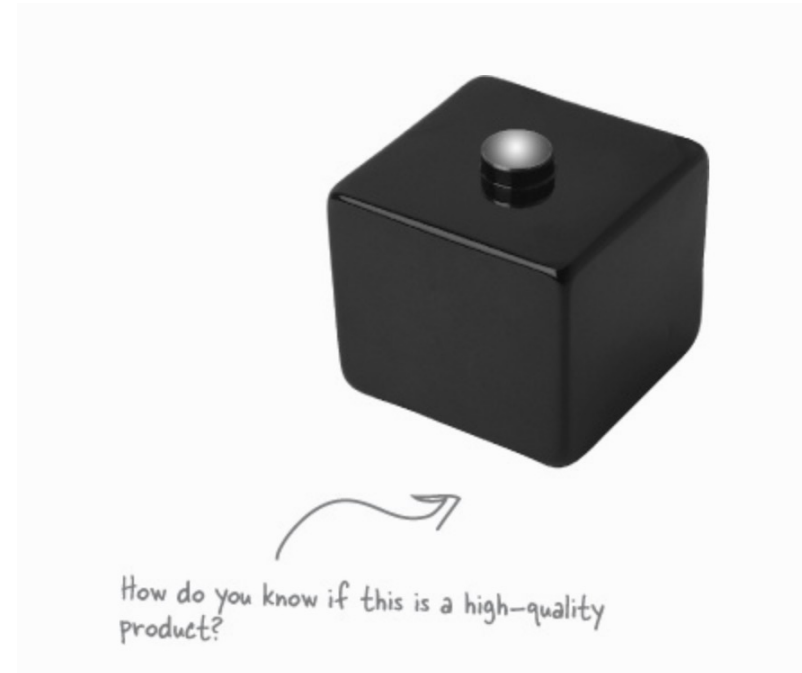
Lisa presses the button, but nothing happens

How do you know if this is a high-quality product?

Quality pays

BlackBox3000

"Scenario 2"

Lisa presses the button and a voice comes out of the box that says, "You pressed the button incorrectly"

How do you know if this is a high-quality product?

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BlackBox3000

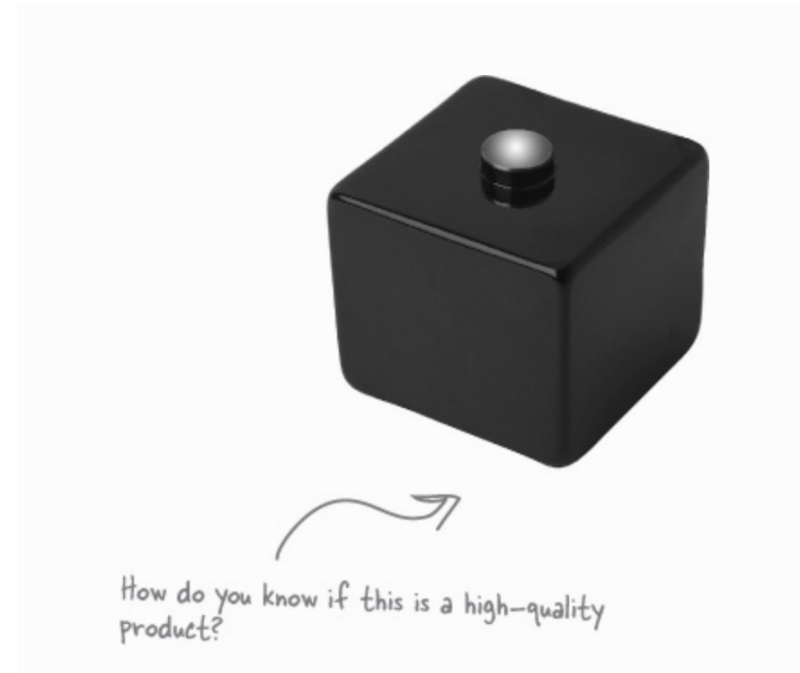## "Scenario 3"

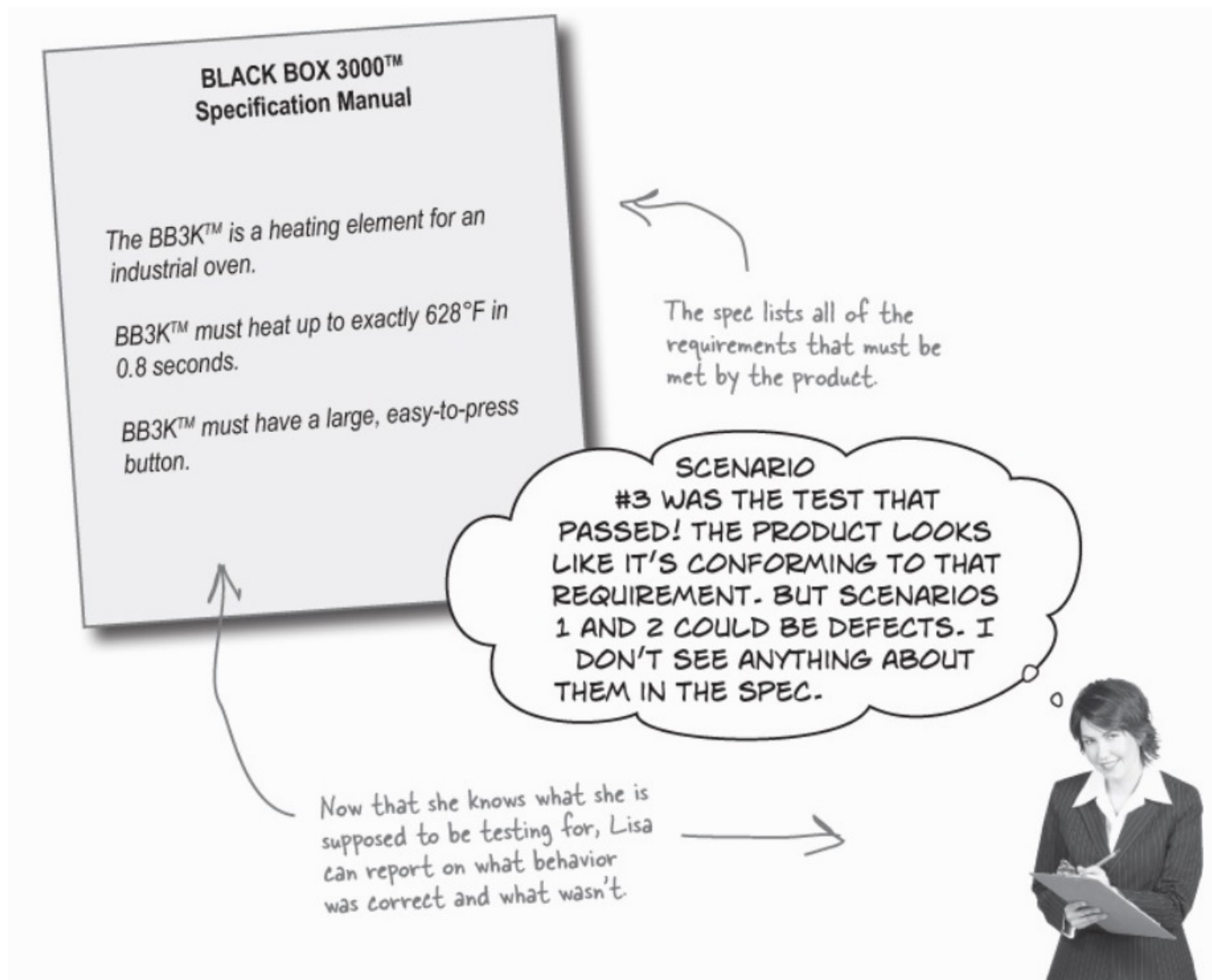Lisa presses the button and the box heats up to 100°C. Lisa drops the box and it shatters into hundreds of pieces.

How do you know if this is a high-quality product?

Quality pays

Quality pays

Once you know what the product is supposed to do, it's easy to tell which tests pass and which fail

Quality pays

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Activities to
define and realize
quality policies

Planning quality

Quality assurance

Quality control

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HOW
can we provide Quality ?

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TOOLS

for Quality
Management

5

Quality pays

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Quality
Management
Team

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Risk Management Plan

Risk
Identification
Assessment
Solution/Mitigation

Quality pays

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Risk
Probability
Impact
Assessment

Probability/Impact
Matrix

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Checklists

Quality pays

Audit trails

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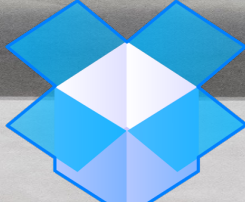
HOW

to control
Quality
?

6

Quality pays

Peer review

Partner	Reviews	Is reviewed by
Partner 1	Partner 2	Partner 3
Partner 2	Partner 3	Partner 1
Partner 3	Partner 1	Partner 2

Quality pays

WHO

is a Quality Manager

?

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Quality pays

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Project
Quality
Manager

Local Quality
Manager

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Quality
is not optional
is not easy

It is a real task
costs TIME
and EFFORT

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Thank You