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Summary

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Newsletter #1

Newsletter #1 published in October 2019

Link <https://mailchi.mp/8b66d16ac6e2/e-citijens-newsletter-1>



E-CITIJENS PROJECT

Newsletter #1 - October 2019

Dear *Reader*,

welcome to the first Newsletter of the **E-CITIJENS** project. With this tool we keep you informed about the activities, events and progress of the initiative. **E-CITIJENS** is an acronym of *Civil Protection Emergency DSS based on CITIzen Journalism to ENhance Safety of the Adriatic Basin*. This project is one of the most ambitious cross-border cooperation initiative aimed at enhancing security in the Adriatic basin area ever carried out.

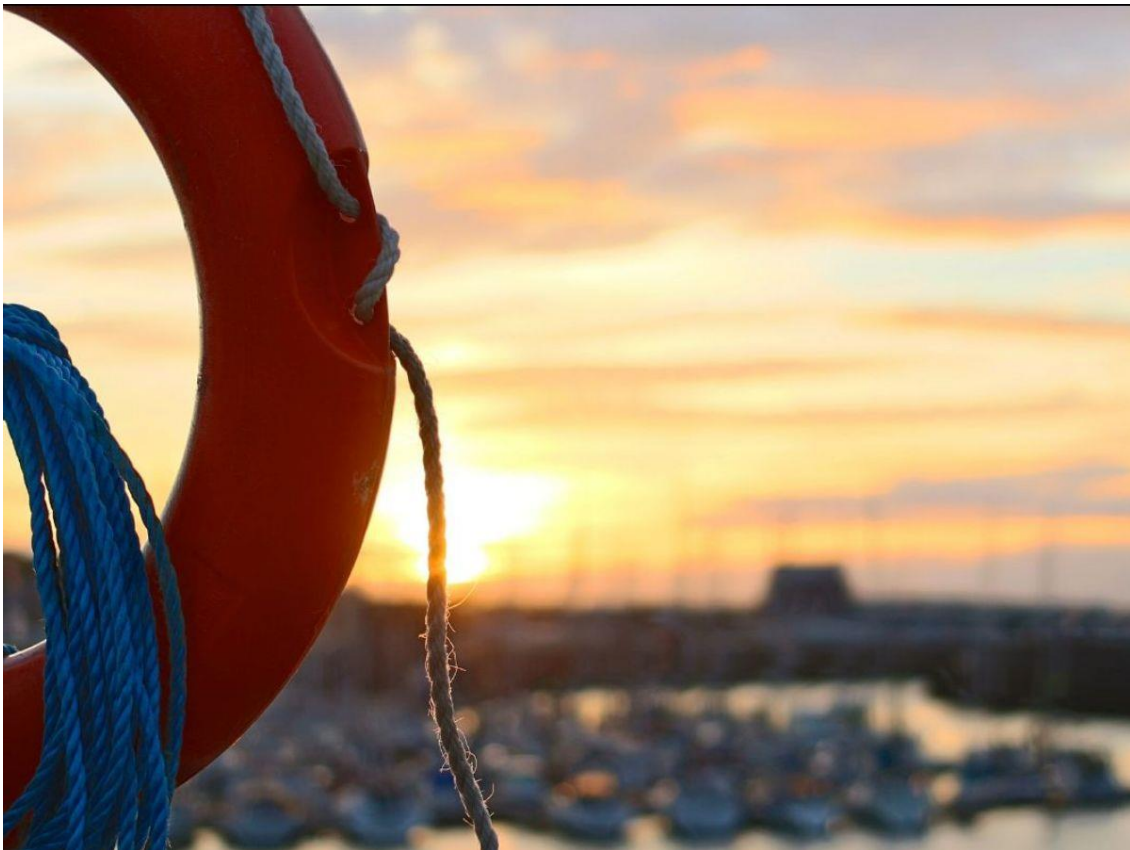
WHO WE ARE

E-CITIJENS

Increasing safety through social media-based tools and

citizens' involvement

E-CITIJENS, an abbreviation for "Civil Protection Emergency DSS based on CITizen Journalism to ENhance Safety of the Adriatic Basin", is a territorial cooperation project co-financed by the 2014-2020 Interreg V-A Italy-Croatia CBC Programme.



The project is coordinated by the Molise Region and involves 9 partners from the cooperation area: the Split and Dalmatia County, the Veneto Region, the University of Split, the EEIG EU Relations, the University of Bologna, the Pescara Municipality, the Adriatic Ionian Euroregion, the Zadar County Rural Development Agency, the Region of Istria.

With a total budget of € 2.846.100,00 and a duration of 30 months, its objective is to increase security in the cross-border area by means of a better management of natural and man-made disasters based on advanced “social media based” Emergency Decision Support Systems. To this end, the project intends to develop an innovative monitoring system, based on the integration of heterogeneous data, including alerts broadcasted by both institutional sources and information shared by citizens on online social networks.

One of the aims and also the most challenging part of the E-CITIJENS project is to involve citizens. Citizens will be the active and pivotal actors of an innovative and unprecedented communication system, through which they will report hazardous situations and events and their progress in real time (citizen journalism).

The use of social media in disaster and emergency management has been the hot topic for a long time. The key issue is the trustworthiness of the information posted by citizens and how to efficiently integrate them into emergency operations. Apparently, the communication has to be two-way, from civil protection service to citizens and vice versa, stimulating citizens to be as responsible as possible when they tweet or post about emergency situations.

The solution provided by the E-CITIJENS project focuses on raising awareness and community building actions that are expected to positively impact citizens' judgement while twitting/posting as to support emergency decisions. A monitoring system is also foreseen, so that gathered posts from social media will be checked and validated by emergency operators. Only valid messages will be used by commanders during the decision-making operations.

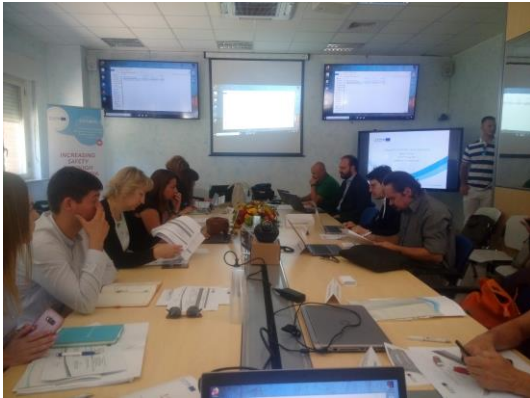
Another goal of the project is to strengthen Civil Protection cooperation and to enable an efficient cross-border emergency management. The harmonisation of civil protection legislation on risk management is also promoted, as to include cross-border policies and common technology-based operational models. To these ends, the project foresees the establishment of Cross Border Functional Centres, which, equipped with the E-CITIJENS Emergency Decision Support System (EDSS), will

support existing domestic structures in risk monitoring, emergency management and early warning interventions, and will coordinate involved forces transnationally.

For more information about the project visit: <https://www.italy-croatia.eu/web/e-citijens>

E-CITIJENS KICK OFF MEETING SUCCESSFULLY HELD IN CAMPOBASSO ON 18 JUNE 2019





E-CITIJENS was officially launched on 18 and 19 June 2019 in Campobasso (Italy) with a two-days event organised by the Lead Partner Molise Region. The event brought together the delegations from the 9 partners organisations: the Split-Dalmatia County, the Veneto Region, the University of Split, EEIG Eurelations, the University of Bologna, the Municipality of Pescara, the Adriatic Ionian Euroregion, the Zara County Rural Development Agency, the Region of Istria.

On Tuesday 18th June, the official Kick-off Meeting was held at the headquarters of the Civil Protection Molise Region at Campochiaro (Campobasso, Italy). Project partners discussed the work plan, roles and responsibilities and the timetable that will be the basis for the activities to be carried out in the next years.

[Read More](#)

E-CITIJENS CROSS-BORDER CONFERENCE WAS HELD IN

CIVITACAMPOMARANO (IT) ON 19 JUNE 2019





The E-CITIJENS Cross-Border Conference named “Emergency Response Decision Support System” - took place at the Angevin Castle of Civitacampomarano(Campobasso, Italy).

The event was designed with a view to raising awareness about emergency decision support systems and to informing about best practices and projects related the use of social media for emergency and disaster monitoring and management.

[Read More](#)

E-CITIJENS mentioned in the July TIEMS Newsletter.

Since 2014, TIEMS Newsletter publishes articles on global emergency and disaster

management events and activities, and is acknowledged across the emergency/disaster management community worldwide.

[Scroll the Newsletter here](#)

SAVE THE DATE!

NEXT E-CITIJENS STEERING COMMITTEE AND PROJECT MEETING TO TAKE PLACE IN SPLIT 23 AND 24 OCTOBER 2019

The **1st Steering Committee and Project Meeting** of the E-CITIJENS Project will be held in Split (Croatia) on 24th and 25th October. The event will be hosted by the Split-Dalmatia County.

At the tenth month of project implementation, the E-CITIJENS consortium is meeting again, this time hosted by the Split-Dalmatia County. The Project Meeting will take place at the BRIIG Boutique Hotel in Split on 23 October 2019, starting at 9:00. In this occasion partners will discuss the progress of activities and the achievement of the first results. So far, together with management and communication activities, through three Thematic Task Forces, project partners have implemented a survey to assess current risks scenarios, emergency management legislation and the level of use of social media and crowdsourcing during emergencies in both Italy and Croatia.

The survey was important to acquire information about emergency management systems and sensory networks currently present in the cooperation countries; indicators and parameters used for defining emergency severity scales and to activate prevention, warning and rescue measures; historical maritime or land natural, industrial and technological outbreaks and the effect of climate change and anthropic activities. Civil Protection legislation was also investigated so to review existing rules and to highlight legislative constraints that may influence technical structures in fulfilling risk prevention and management actions. International cooperation, territorial limitations and engagement rules were also pinpointed. Lastly, the survey allowed to collect information about previous or undergoing projects that developed social media and crowdsourcing, the adoption of social media as source of information during crises or emergencies by Croatian and Italian Civil Protection, and the most used social platforms.

The objectives, methodology and results of the survey will be illustrated by the scientific partners of the project, namely the University of Bologna and the University of Split, during an open Workshop on 23 October, from 14:45 to 17:00. The workshop will be held at the same location and will be attended by local stakeholders including representatives of the local Civil Protection, policy-makers, politicians, officers and the general public.

Following a session of presentations, participants will be divided into three Thematic Groups, which, separately, will:

- discuss the reclassification of risk scenarios and their operational management, based on identified common metrics and shared procedures;
- analyse existing normative rules and procedures and their level of uniformity across the borders;
- investigate the quality and location of "social media and crowdsourcing" flows of information during hazardous events and will identify both risk-specific semantic ontologies and "fakes" identification criteria with a view to determine a "common language".

The results of the Thematic Groups will be presented in a final plenary session. With its interactive approach, the workshop will be crucial in pinpointing measures for the enhancement, adaptation and harmonisation of the two systems as well as in progressing towards the definition of a cross-border functional model of "social media based" Civil

Protection

emergency

system.

On 24 October, at 9:00 will be held a press conference, which will be followed by the project's Steering Committee. The Steering Committee will gather to examine internal management issues and will set the work plan for the next 6 months of project implementation. The end of the meeting is scheduled at 12:00.



Stay tuned for more news and updates about the meeting!

WHAT IS NEW?

THE E-CITIJENS TAKES ITS FIRST STEPS TOWARDS MODELLING
"SOCIAL MEDIA BASED" CIVIL PROTECTION EMERGENCY

MANAGEMENT SYSTEM

The E-CITIJENS project has activated three Thematic Task Forces to collect data about best practices, knowledge and experiences from capitalised projects dealing with the use of social media by Civil Protection in both Italy and Croatia. The activity is coordinated by University of Bologna, scientifically supported by the University of Split, and involves all project partners.

The three Thematic Task Forces (TTF) cover different and complementary aspects: risks scenarios, risk management legislation, social media and crowdsourcing platforms for emergency management and prevention. Each of them is currently undertaking surveys at local level. In particular, TTF *risk scenarios* analyses techniques and metrics currently in use to model and represent risk scenarios; TTF *legislation* focuses on the Civil Protection emergency management legislation currently in force at both national and regional or local level and aims to suggest possible framework legislation; TTF *social media and crowdsourcing* explores the application of social media and crowdsourcing platforms in relation to civil protection issues.

With this particular activity, the E-CITIJENS is taking a concrete step towards a cross-border model of an emergency management system in three emergency areas: floods, forest fires, seismic risk. The preliminary study that will stem from this activity will be presented and validated during next Project Meeting in Split next 23-24 October.

CROATIAN CIVIL PROTECTION APPEALING AWARENESS CAMPAIGN ON SOCIAL MEDIA

While surveying currently ongoing projects on the use of social media and crowdsourcing for emergency management and prevention, we came across some interesting awareness

raising campaigns conducted by the Croatian Civil Protection. As reported by the Zadar County Rural Development Agency (AGGRA), Civil Protection structures in Croatia are increasingly active on social media and in successful and appealing awareness raising campaign.

On their Facebook page, Zagreb Firefighters are very effective in providing information about their day-to-day job and about occurring emergencies. They also offer tips on using social networks in emergency situations. Zagreb Firefighters suggest that Facebook and other social networks users regularly check emergency services pages, especially during occurrences, and that they also share frequently used hashtags, while forwarding the original post. To follow them, look for @vatrogascizagreb.

[Follow this link to their video for a safer summer](#)

The Croatian Mountain Rescue Service's efforts on social medias have been praised on the international stage since they try to raise awareness on citizens' behaviour with a certain dose of humor. For the last couple of years, their Twitter and Facebook pages have bust with memes, such as the 'drinking alcohol doesn't really count as 'hydrating' on hot summer days' campaign or the 'Not hiking in flip-flops' signs for non-Croatian speaking tourists (Photo). Such humorous posts have helped them earn communication awards like the 2017 HUOJ's Communicator of the Year.



Through social media, CMRS also receives messages from citizens in relation to possible threats that are expected to occur if certain steps are not taken at specific locations (i.e. citizens send photos of specific areas with the exact location where landslides have occurred, trees have been cut down and are preventing safe passage, etc.). To check their work on their Facebook page: [@HrvatskaGSS](https://www.facebook.com/HrvatskaGSS)

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Contact:

Molise Region

Adolfo Colagiovanni

acolagiovanni.cte@regione.molise.it

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Newsletter #2

Newsletter N. 2 published in June 2020

Link <https://mailchi.mp/347555962ae8/e-citijens-newsletter-4080625>



E-CITIJENS PROJECT

Newsletter #2 - June 2020

Dear *Reader*,

welcome to the second Newsletter of the **E-CITIJENS** project. With this tool we keep you informed about the activities, events and progress of the initiative. **E-CITIJENS** is an acronym of *Civil Protection Emergency DSS based on CITizen Journalism to ENhance Safety of the Adriatic Basin*. This project is one of the most ambitious cross-border cooperation initiative aimed at enhancing security in the Adriatic basin area ever carried out.

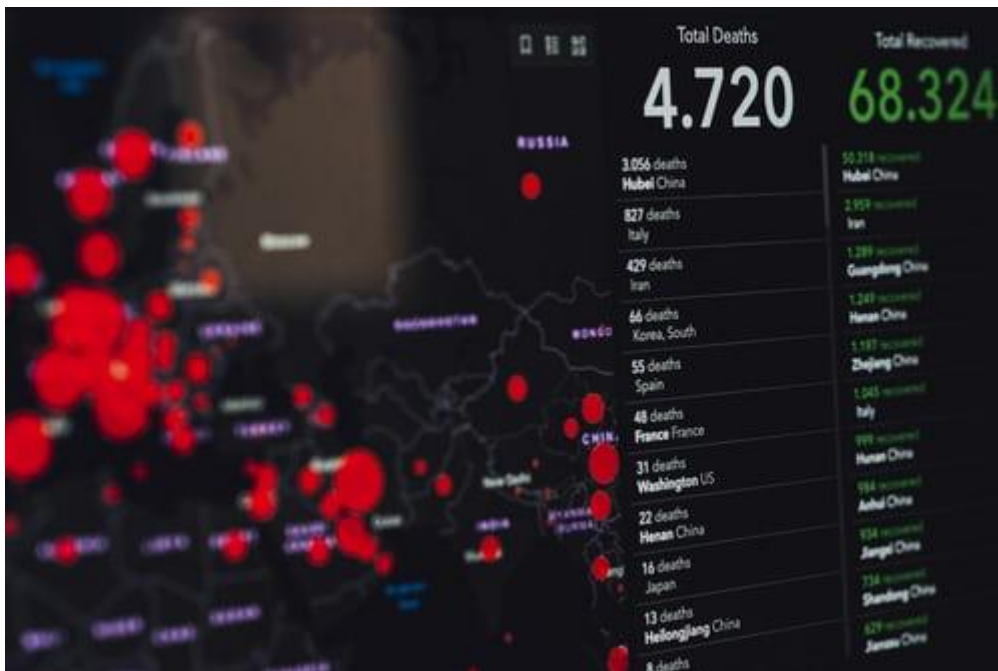
PROJECT PROGRESS

The E-CITIJENS project undertakes the task of introducing

health related risks in the EDSS platform

Collaborative communication between Civil Protection and communities is critical in emergency situations, such as large-scale events (floods, earthquakes, and earthquakes) as well as global pandemics. According to the European Commission's Joint Research Centre, the COVID-19 outbreak took the world by surprise, showing a lack of preparedness and consequent inadequate mitigation measures. Due to a general underestimation of the scale and danger of the pandemic as well as to the lack of trust, a lot of precious time was lost in jointly implementing the best risk mitigation practices. The process of risk perception in the population and the translation to compliance took time as well. With time, coordinated risk mitigation communication has proved to be key to raise citizens awareness, enhance social trust in authorities and especially compliance to the various restrictive measures that have been enforced (school closures, strict quarantine and isolation measures, contact tracing etc.) In the course of days, governments increasingly implemented a combination of communications using outdoor signs, drones and social media to inform the population.

Amid the Covid-19 crisis, the E-CITIJENS project announces its willingness to introduce health related risks in the EDSS platform to help face the Covid-19 pandemic and possible future crises of the same kind. The E-CITIJENS project provides an innovative information sharing solution that implies the use of technologies in a collaborative way. According to the Civil Protection of the Molise Region, coordinator of the initiative, the E-CITIJENS EDSS platform will ease the mitigation measures for better and more effective emergency preparedness, response, and recovery across Italy and Croatia. The E-CITIJENS EDSS platform will be able to gather and analyse real-time and geographically-based emergency information provided by social media users and to cross them with institutionally-sourced information.



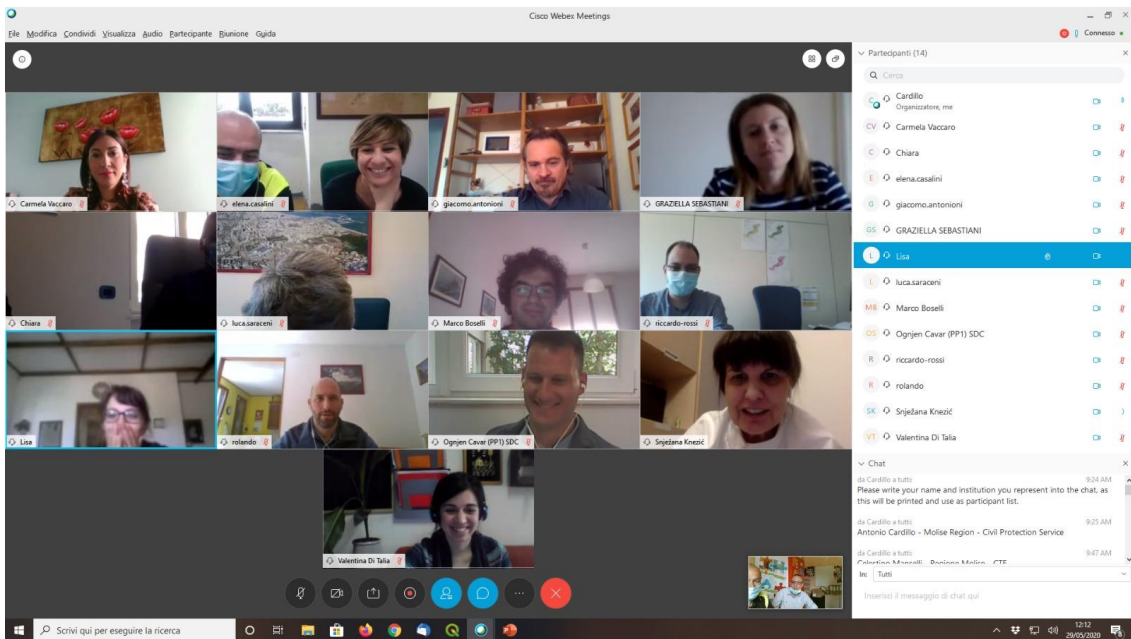
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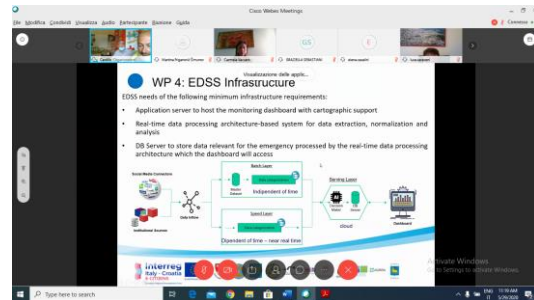
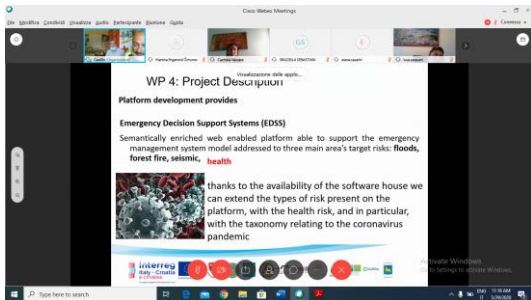
The Covid-19 crisis has highlighted how critical the link between social media and collaborative technologies is. By using social media, members of the public can provide

Civil Protection with timely, geographic-based information. This information can be used by decision-makers to better prepare for emergency management, response planning as well as field resources deployment. In turn, Civil Protection gets to monitor public interaction while providing updated and accurate information to citizens.

For more information about the project visit: <https://www.italy-croatia.eu/web/e-citijens>

E-CITIJENS WEB MEETING HELD ON 29 MAY 2020





The Web Project Meeting focused on how the project is adjusting to the new task of including an health related risk taxonomy in the in-development EDSS Platform.

The E-CITIJENS EDSS infrastructure will be semantically enriched by data extracted from social media and from institutional sources. Health related risks will be now part of the platform, together with floods, forest fires and seismic risks. The technical and scientific partners of the project are now creating mathematical models for the identification of the targeted risks and a specific taxonomy for each of them.

PROJECT MEETING HELD IN BOLOGNA ON 19 DECEMBER 2019

The E-CITIJENS consortium gathered again, this time in Bologna (Italy) on 19th December 2019, to put forward the creation of an Emergency Decision Support System (EDSS) Platform that will be tested and used by the Italian and Croatian Civil Protection operational rooms and by a cross-border Functional Centre. The E-CITIJENS Project Meeting was co-organised by the Molise Region, coordinator of the initiative, and the University of Bologna, which hosted it. The meeting saw the participation in person or by remote communication of project partners and particularly of the scientific and technological developers of the platform: the Civil Protection Department

of the Marche Region, the University of Split, EURELATIONS LLC, the University of Bologna and the Zadar Agency. The scientific group discussed details of the hardware and software technical and applicative specifications with particular focus on the analysis and aggregation of different real time data stemming from multiple data sources including emergency services' in/output video interfaces as well as probes, sensors and those provided by citizens through social media. Such data will be made available to both Italian and Croatian Civil Protection and Coast Guard chains of command and operational units as a single and coherent risk scenario, thereby effectively improving the capacity of civil protection structures to predict and manage natural and man-made disasters.

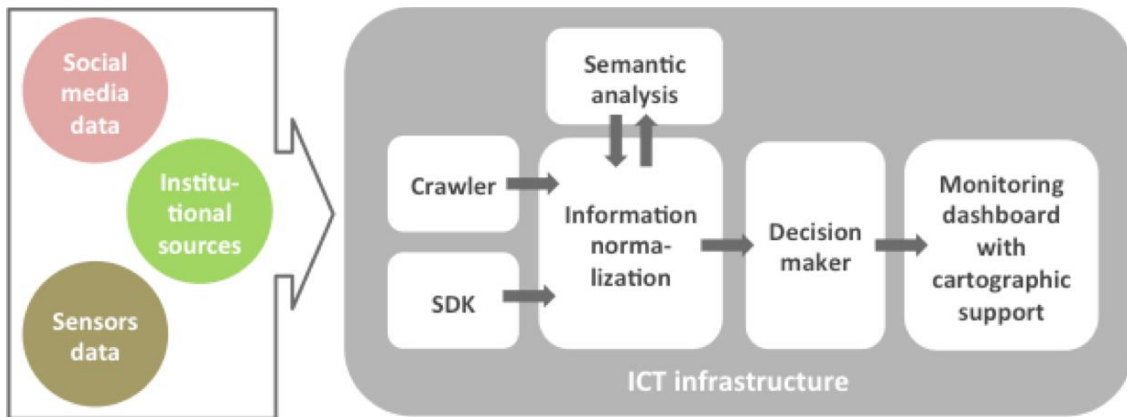




UNIVERSITY OF SPLIT PUBLISHES A PAPER ON THE EARLY E-CITIJENS FINDINGS

E-CITIJENS project's initial research was presented by Snježana Knezić from the University of Split, Faculty of Civil Engineering and Architecture at the TIEMS 2019 Annual Conference held in Goyang, Korea in November 2019. The corresponding paper "Social Media Based Emergency Decision Support System" (Knezić, Baučić, 2019) is published in the conference Proceedings. The paper describes E-CITIJENS project attempts to propose a solution which includes citizens through their social media posts but use it as a valuable information for creation of the comprehensive operational picture of emergency situations in the case of a disaster. The proposed decision support system aims at enhancing the capacity of Italian and Croatian Civil Protection systems to reduce natural and man-made risks by means of advanced "social media based" emergency management tools. The solution in the project will still rely on human judgment and emergency operators will check gathered posts from social media. Commanders will use the valid tweets during the

decision-making operations



RESPONDING TO THE PSYCHOLOGICAL IMPACT OF PANDEMICS THROUGH STRATEGIC COMMUNICATION.

The Covid-19 pandemic is having a great impact on everyday life of many people around the world, also arousing the intensity of emotions such as fear, sadness and anger, particularly for children and adolescents. The Veneto Region has promoted a pamphlet on emotional preparedness to emergencies such as earthquakes and pandemics. The pamphlet was created by the Department of the Human Science of the University of Verona (IT) within the framework of the Helmet for EMOTions ([HERMOT](#)) project and can be downloaded in 17 languages, including English and Croatian.

[Download the EN version](#)

SAVE THE DATE!

NEXT E-CITIJENS CONFERENCE TO TAKE PLACE ONLINE AT THE END JULY 2020

The event, which should have taken place in Venezia (IT), will be organised from remote by the Protezione Civile Veneto. Partners will discuss the progress in the modeling of the EDSS Platform and of the related Citizens Awareness Raising Campaign.



Stay tuned for more news and updates about the meeting!

Increasing safety in the Adriatic basin

through social media-based tools

WHAT IS NEW?

SOCIAL MEDIA AND THE FIGHT OF CORONAVIRUS: A NEW COMMUNICATION STRATEGY

Established social media networks are in widespread use across the population, allowing for the dissemination of data-rich, contextual multimedia including narrative, photos, and videos. By incorporating social media into their communication strategies, public safety organisations can leverage the power of these popular information-sharing technologies to enhance their efforts through all phases of an emergency.

These tools have been used by governments and safety/humanitarian agencies to help formulate popular messages and warnings and other communications to the public, proving to be significantly effective in disseminating information quickly and broadly.

During the lockdown and after, we have been collecting a few hashtags, infographics, and audio-visuals that have been created and diffused on the social media by Italian and Croatian public authorities including Civil Protection and the Red Cross.

Among the most popular hashtags: the Italian *#IoRestoACasa* and the Croatian *#OstanimoOdgovorni* have been repeated daily across the social media. Infographics and posters have been diffused as well.

HRVATSKI CRVENI KRIŽ

PRAVILNO PRANJE RUKU

 <p>1. Namočite ruke pod tekućom vodom.</p>	 <p>2. Nanesite tekući sapun za pranje ruku.</p>	 <p>3. Trljajte dlan o dlan obje ruke.</p>
 <p>4. Trljajte dlan desne o nadijancu lijeve ruke i obratno.</p>	 <p>5. Isprepletite prste i trljajte dlan o dlan obje ruke.</p>	 <p>6. Obuhvatite prste suprotne ruke i trljajte.</p>
 <p>7. Kružnim pokretima jedne ruke trljajte palac druge ruke i obratno.</p>	 <p>8. Vrhove prstiju desne ruke kružno trljajte o dlan lijeve ruke i obratno.</p>	 <p>9. Isperite ruke tekućom vodom.</p>
 <p>10. Osušite obje ruke papirnatim ručnikom.</p>	 <p>11. Upotrebjenim papirnatim ručnikom zatvorite slavinu za vodu.</p>	<p>TRAJANJE POSTUPKA 30 sekundi</p> <p> HRVATSKI ZAVOD ZA JAVNO ZDRAVSTVO</p>

CORONAVIRUS

RACCOMANDAZIONI PER LE PERSONE IN ISOLAMENTO DOMICILIARE E PER I FAMILIARI CHE LE ASSISTONO

Assicurati che la persona malata riposi, beva molti liquidi e mangi cibo nutriente

Indossa una maschera chirurgica quando sei nella stessa stanza con la persona malata. Non toccarti il viso o la maschera durante l'uso e gettala subito dopo

Lavati spesso le mani con acqua e sapone o con una soluzione alcolica, in particolare:

- dopo qualsiasi tipo di contatto con la persona malata
- o con gli oggetti della stanza in cui è in isolamento
- prima, durante e dopo la preparazione dei pasti
- prima di mangiare
- dopo aver usato il bagno

Usa stoviglie, posate, asciugamani e lenzuola dedicate esclusivamente alla persona malata. Lava vestiti, lenzuola, asciugamani, ecc. del malato a 60-90 °C con un normale detersivo e asciuga accuratamente

Pulisci e disinfetta ogni giorno le superfici toccate frequentemente dalla persona malata

Se la persona malata peggiora o ha difficoltà respiratorie contatta il 112 o il 118


www.salute.gov.it

LASCIA IL VIRUS FUORI DALLA PORTA



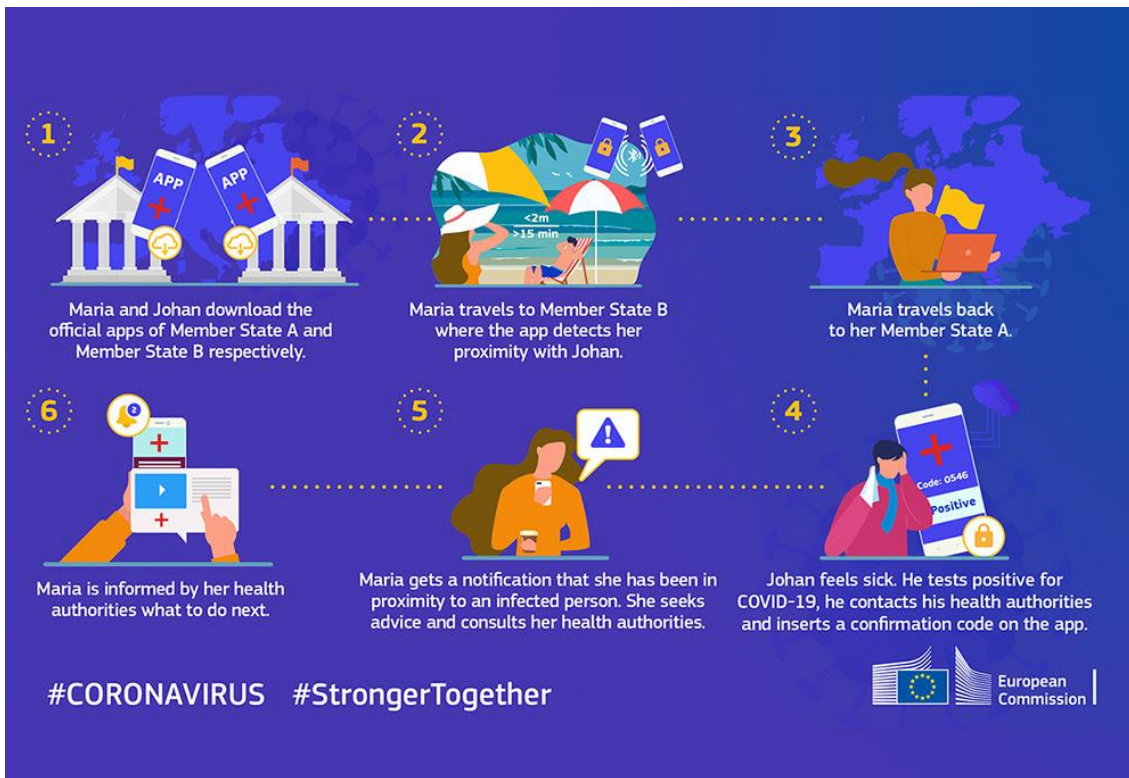
RESTA A CASA


#IORESTOACASA


OSTANIMO  ODGOVORNI

[Follow this link to a funny video by the Croatian Red Cross](#)

CORONAVIRUS: TOWARDS THE INTEROPERABILITY OF MOBILE TRACING AND WARNING APPS ACROSS THE EU



The European Commission coordinated the creation of a set of technical specifications to ensure safe exchange of information between national contact tracing apps based on a decentralised architecture. An infographic was published recently to show how the technical solution will be deployed to allow national apps to work seamlessly when users travel to another EU country.

**CORONAVIRUS AND FAKE NEWS: EUROPOL FIGHTS
DISINFORMATION AND MISINFORMATION WITH INFOGRAPHICS
AND A SLOGAN**



The European Union Agency for Law Enforcement Cooperation (Europol) prepared an

infographic about fake news on COVID-19, in order to prevent endangering public health and affecting people's lives. It also created the slogan "YOU CAN HELP BREAK THE FAKE NEWS CHAIN!" and a list of preventing behaviours:

- *Be mindful*
- *Look around*
- *Check the sources*
- *Photo search*
- *Check the date*
- *Turn to the experts*

[Read More](#)

The E-CITIJENS project is supported by the European Regional Development Fund (ERDF) under the [Interreg V-A Italy-Croatia CBC Programme](#).




EUROPEAN UNION

European Regional Development Fund

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Newsletter #3

Newsletter #3 published in June 2021

Link: <https://mailchi.mp/b3e127873ecc/e-citijens-newsletter>



E-CITIJENS PROJECT

Newsletter #3 - June 2021

Dear *Reader*,

welcome to the third Newsletter of the **E-CITIJENS** project.

It's one year now that you don't hear from us. Last project year was full of uncertainties. Most of the E-CITIJENS project partners were directly involved in the management of the Covid-19 crisis, but we kept a good focus on our initiative and managed to put forward many activities.

Take a look!

PROJECT PROGRESS

The E-CITIJENS SUPPORTED THE PROCUREMENT OF A SAR BOAT BY THE SPLIT-DALMATIA COUNTY

Thanks to the E-Citijens project, the **Split-Dalmatia County** continues to increase the safety and resilience to natural and man-made disasters, to the benefit of all citizens, residents and tourists. The County has in fact procured and equipped a **multipurpose vessel** Sv. Jeronim (fast rubber speedboat; SAR - Search And Rescue), which will primarily be used by the Specialist Civil Protection Unit of the Split-Dalmatia County for protection and rescue from water. If necessary, it will be used by other emergency services from the area as well.

Sv. Jeronim (vessel RM-750) was **made in the Republic of Croatia** by the domestic manufacturer Ris Marine d.o.o. The boat is 7.5 meters long, 3 meters wide and has an outboard engine of 250 hp. The total value of the motor boat is 380,000.00 kn and with additional rescue equipment the price climbs over 435.000kn.

The Specialist Civil Protection Unit of the Split-Dalmatia County for water rescue was founded in 2011 by diving clubs from the county (Špinut, HVIDR, Crveno jezero, Saldun and Calypso) and has a full staff of 36 members. Its headquarters are RK Špinut, which also houses a warehouse for equipment. As a reserve unit, it participates in cases of disaster or major accidents that exceed the capabilities of regular forces such as firefighters and state intervention units or the HGSS, and is an essential part of the overall civil protection force. As such, the unit is constantly conducting training for the most demanding rescue scenarios and actions.

In the next months, the Split and Dalmatia County and the other Italian and

Croatian project partners will continue to procure ICT and civil protection specific equipment that will be used to test the EDSS platform and thereby raise the level of readiness and preparedness of their emergency response structures.



The SAR boat was inaugurated on 31 July 2020.



E-CITIJENS II PROJECT MEETING AND STEERING COMMITTEE HELD ONLINE

The E-CITIJENS 2nd Project Meeting and Steering Committee was held online on Friday 11 December between 9:30 and 13:00.

All project partners attended the meeting and reviewed progress of their activities for the period between the previous Web Meeting held in May 2020 and December 2020. They discussed the impact of the Covid-19 pandemic and the challenges they had to

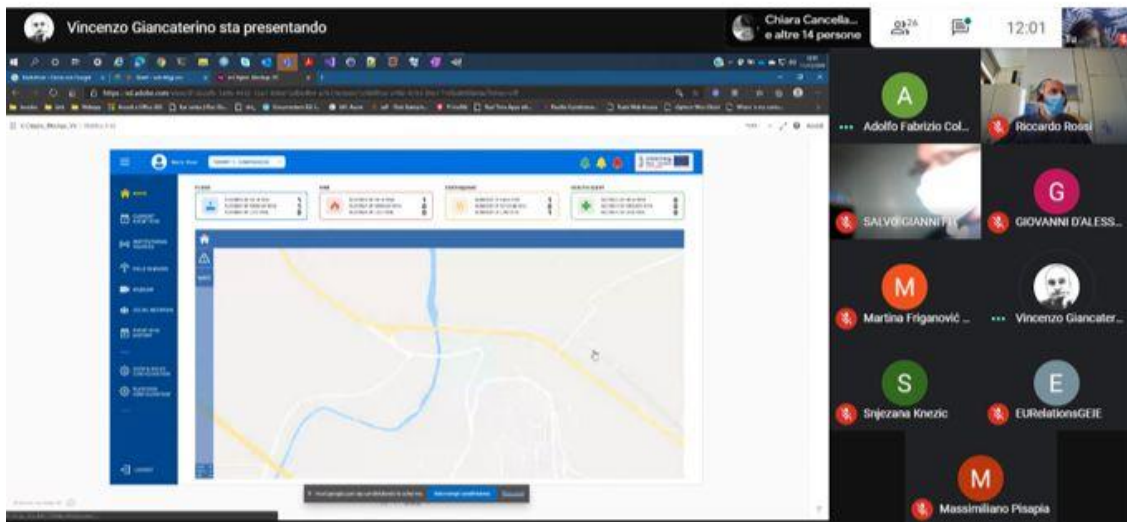
face during the commitment period and related solutions.

The meeting was very constructive and the Consortium renewed its full engagement in creating a cross-border Emergency Decision Support System (EDSS) based on different sources of information, including citizens' posts and photos provided via social media channels. Everyone involved in the activity took charge of putting forward the tasks that will lead to the definition, testing and release of the EDSS platform. These are the **Molise Region** (Lead Partner) and **Eurelations EEIG** for the development of the platform, the **University of Bologna** and the **University of Split** for the scientific support. Meanwhile the **Veneto Region**, the **Split-Dalmatia County**, the **Pescara Municipality**, the **Agency for Rural Development of the Zadar County** and the **City of Dubrovnik** will focus on preparing the testing and adoption of the platform as well as pilot activities.

A work group led by the **Adriatic Ionian Euroregion** will continue implementing the Citizenship Awareness Campaign aimed at involving citizens as "active sensors" of emergencies. The work group comprises the Split and Dalmatia County, the Veneto Region, the Pescara Municipality, the Agency for Rural Development of the Zadar County and the City of Dubrovnik.

The next Project Meeting and Steering Committee is scheduled to take place in July 2021 and is expected to expedite the implementation of the project, which will officially close in June 2022.





EVENTS

IMPLEMENTING THE CITIZENS AWARENESS RAISING CAMPAIGN

Enhancing safety and resilience to natural and man-made disasters through **innovative and participatory** solutions is the underlying priority of the E-CITIJENS project.

During the course of this project year, the Campaign work group met periodically to plan and implement several activities. The Campaign in fact foresees **citizens-centred** activities such as:

- **Info Days** focusing on raising awareness about the crucial role of risk communication via social media can play in improving the promptness and effectiveness of emergency operations;
- **Work Cafés** to let local emergency management structures (and supporting organisations) and local communities discuss assess the EDSS;
- **Pilot deployments** through which citizens will contribute to testing the EDSS platform in simulated emergency environments.

With these activities, Croatian and Italian citizens get the opportunity to interact with emergency structures, to better understand their work and how to responsibly cooperate with them when posting information about emergencies on social media. Citizens are thereby stimulated to take on the role of “active sensors” of emergencies and to understand the difficulties associated with untrustworthy information.

The E-CITIJENS Awareness Raising Campaign will unfold throughout the project duration and will accompany the various stages of development, assessment and adoption of a “social media based” Emergency Decision Support System in Italy and Croatia.



A screenshot of the work group meeting held in July 2020.

The First Work Café was held in Italy

The first E-CITIJENS online **Work Café** organised by the **Veneto Region** Civil Protection Department was held on Tuesday 24 November 2020.

The event saw the participation of different experts, including Civil Protection

personnel, IT specialists and emergency management experts, who discussed the role and effectiveness of social media based technological tools to collect information on critical events and natural risks and compared good practices from similar regional projects with a view to helping the fine-tuning of the E-CITIJENS EDSS platform.

Participants highlighted the possibility to integrate the platform with data collected under other regional projects or by the local weather radar infrastructure as well as to include other categories of risks (e.g. snow in the plains, icy fog) in the alert management of the E-CITIJENS platform.

Consensus was found as attains the importance of **empowering citizens** into providing “objective” reports in order to facilitate Civil Protection bodies in the management of significant data. Also, participants agreed upon the need to focus communication on the importance of referring to official sources/channels of information, even in the context of small civil protection emergencies.



A series of Info Days involved Italian high-school students

Reaching out to students proved to be challenging in times of Covid-19. Schooling practices were heavily affected by the health crisis, which made safety the number one priority. Notwithstanding the difficulties, the **Veneto Region** managed to organise a series of **Info Days** targeting high-school students in Padua (IT).

The meetings were held online between 19th February and 9th March, between 24 March and 23 April and later between 7 and 24 May. with a view to enhance students' knowledge about the role and activities of emergencies structures. Students got the chance to virtually touring the premises of the local Civil Protection, 115 firefight services and 118 emergency medical services and where shown their machineries and equipment.

Thanks to the participation of social media communication experts, students learnt about the **responsible use of social media during emergencies**. Students were stimulated to become aware of the crucial role they can play in real-time assessment of emergencies by providing correct and trustworthy information.



Engaging students during the Covid-19 crisis was a challenge for our partners, but it provided great results



A Firefighter showing the Fire truck to high-school students.

Croatian young students and residents informed about the

E-CITIJENS project

With the gradual improvement of the Covid-19 situation and with the students going back to in-person classes, the Citizens Awareness Raising Campaign continued in Dubrovnik.

The **City of Dubrovnik** organised Info Days in the framework of *Europe Day* and the *European Week* celebrations held between May 10th and 14th. The City of Dubrovnik, in collaboration with the development agencies DURA and DUNEA organised Open Days on EU projects in Dubrovnik-Neretva County with various informative, educational, fun events to present EU projects and their importance for local community development. This was the best occasion to multiply the visibility of the E-CITIJENS project, as the Info Days also targeted, along with school pupils, the local population and tourists too!

The E-CITIJENS project was presented in its objectives, activities and expected results through an Info Point installed in the old town and targeting the local population and visitors. During an Open Day dedicated to the pupils from the “Marin Držić” elementary school, who attended a presentation of European projects managed by the administration, including the E-CITIJENS.



Info Day in Stradun, the main street in Dubrovnik old town.



Elementary school pupils at the City Hall learn about the E-CITIJENS project.

The E-CITIJENS Awareness Raising Campaign will continue in Summer 2021

Summer activities will focus on accomplishing and testing the EDSS platform and will

include a Work Café and two Pilot Deployments.

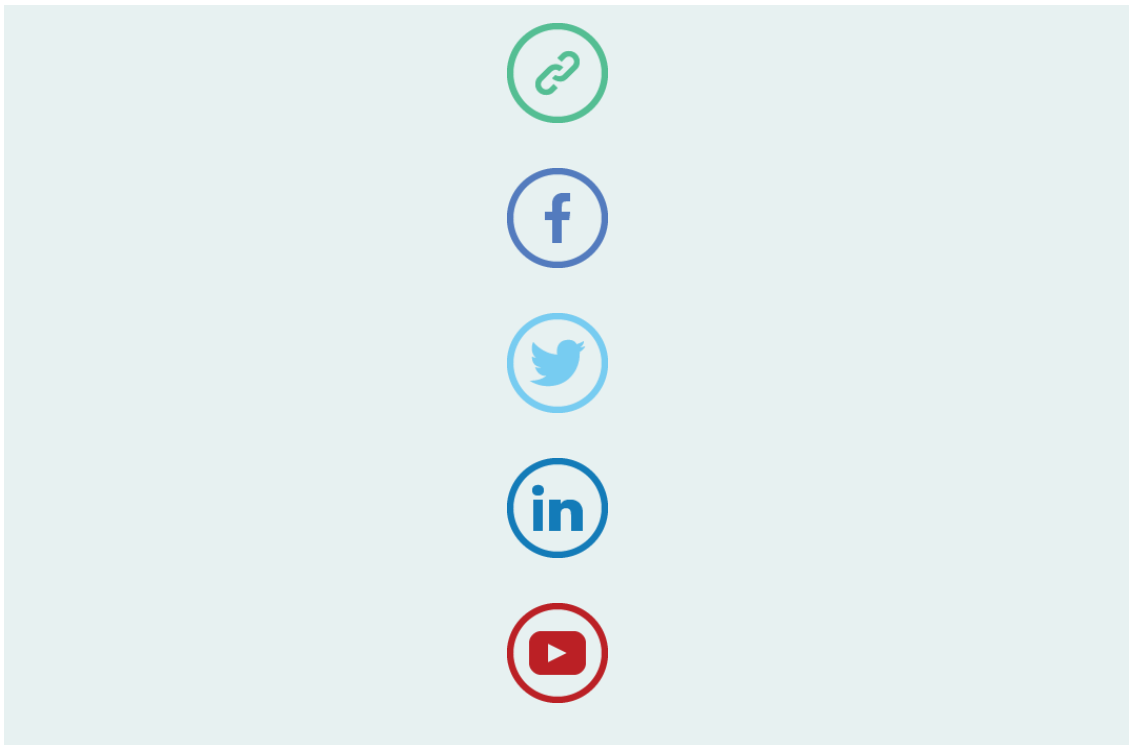
Next Work Café will be organised by the Veneto Region and will focus on three **case studies** (forest fire, flood, earthquake) that the partners will use to test the EDSS platform, according to a comprehensive **Pilot Operational Plan**.

Simulations will be launched during online Pilot Deployments and **will directly and actively involve Croatian and Italian citizens**. Citizens will be stimulated to provide alerts to emergency responders via their social media. All collected data will be interoperable the EDSS platform.

To be updated about the Citizens Awareness Raising Campaign and get the chance to participate follow us on:



To be updated about the **Citizens Awareness Raising Campaign** and get the chance to participate follow us on:



FOCUS

Risk management and the use of social media

For almost 20 years now social media have been used in crisis management. The Haiti earthquake of 2010, the Ebola crisis of 2014, the UK floods of 2019, the current Covid-19 crisis all provide examples of **risk communication happening through the social**

media.

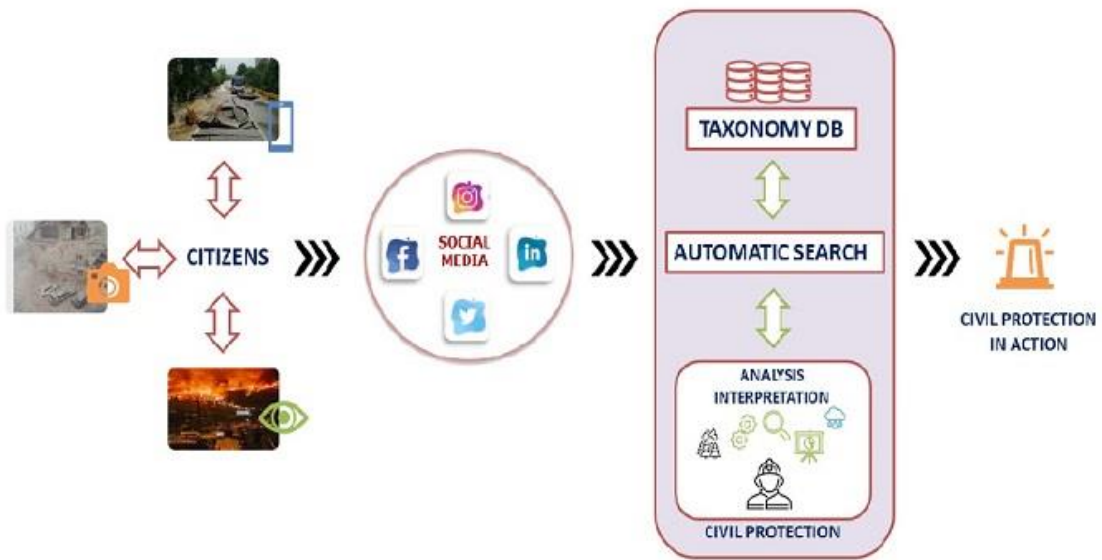
Social media are used by governments, emergency respondents and non-governmental organisations to disseminate early warnings, monitor situational awareness and in relief operations. Also, affected population increasingly use their social media profiles to communicate during emergencies.

With 3.2 billion people currently using social media and 91% of them accessing them via mobile devices, it is quite crucial to understand how to exploit the **incredible potential** of these technologies in an effective way. Many **challenges** in fact can be triggered by incorrectness, inaccuracy, insufficiency or obsolescence of information.

In order to solve this puzzle, the E-CITIJENS project is creating the first Emergency Decision Support System (EDSS) platform capable to process data extracted from social media and thus support a more accurate, prompt and effective decision-making.

This is how our EDSS model works.

A citizen is having information about an on-going disaster or is experiencing a sign of a new potential threat. He/She writes a message on one or more social media or takes a photo and **posts** it. **The platform** systematically searches such kind of data and **analyses** them against information collected through sensors and emergency institutions. For a greater accuracy and reliability, the platform relies on a taxonomy including mainly standard language but also local slangs and/or narrative used by young people like abbreviations or short versions of words. The final assessment of the consistency of social media-based information is however left to **civil protection workers**.



A graphic representation of how the flow of information and the ingestion of data in the platform works.

Increasing safety in the Adriatic basin

through social media-based tools

SAVE THE DATE!

NEXT PROJECT MEETING WILL BE HELD IN JULY 2021

The E-CITIJENS Project Meeting and Steering Committee will mark the third year of project implementation. The project was in fact kick-started in June 2019 and will end in June 2022.

This time, given the relief of the Covid-19 the Consortium will gather in person to discuss how to smoothly achieve all deliverables and conclude the project at best. The meeting will be hosted by the **Pescara Municipality**.

Stay tuned for more news and updates!



NEWS

Recovery and reconstruction after the 2020 earthquakes in Croatia

The earthquakes that hit Croatia in March and December 2020 caused more than 17 billion EUR damages. The Republic of Croatia and the European Commission continue cooperating closely with a view to mobilising financial resources and

stakeholders to recover and plan reconstruction.

At the second high-level meeting on recovery and reconstruction held on 28 May 2021, Mr Darko Horvat, Minister of Physical Planning, Construction and State Assets, declared:

"Both major earthquakes are specific in their own way, primarily due to the location of the epicentre and the consequences on the urban and rural environment, thus requiring a different approach to reconstruction. At the moment, we are in the middle of several very complex and demanding processes, including planning of the reconstruction, its implementation, but also finding sufficient funding. All this requires intensive cross-sectoral cooperation at national level, but also with the bodies of the European Commission."

[Read more...](#)

The E-CITIJENS project is supported by the European Regional Development Fund (ERDF) under the [Interreg V-A Italy-Croatia CBC Programme](#).



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Newsletter #4

Newsletter #4 published in January 2022

Link: <https://mailchi.mp/99eb2a4c66d2/e-citijens-newsletter-5085001>



E-CITIJENS PROJECT

Newsletter #4 - January 2022

Dear Reader,

welcome to the second Newsletter of the **E-CITIJENS** project. With this tool we keep you informed about the activities, events and progress of the initiative. **E-CITIJENS** is an acronym of *Civil Protection Emergency DSS based on CITIzen Journalism to ENhance Safety of the Adriatic Basin*. This project is one of the most ambitious cross-border cooperation initiative aimed at enhancing security in the Adriatic basin area ever carried out.

The E-CITIJENS project is in fact creating a **new, cross-border EDSS platform** that is going to innovate emergency decision-making processes **by collecting place-based data from social media networks**. The platform filters social media data for accuracy and reliability, and integrates them with those coming from official data sources (e.g. sensors and institutional providers), thus **enabling** civil protection operators to achieve **better situation awareness and planning of interventions**.

PROJECT PROGRESS

TWO MORE PROJECT MEETINGS WERE HELD in 2021!

The Municipality of Pescara and the Veneto Region organised two separate Project Meetings, both held in person. After a long time since the partners didn't meet, most of them directly involved in the mitigation of the Covid pandemic, the events were an occasion to have a good chat and catch up, along with steering the project.



PROJECT MEETING IN PESCARA (IT) ON 27–28 JULY

The III E-CITIJENS Project Meeting and Steering Committee were held **on 27 and 28 July** in hybrid form at the Aurum - La Fabbrica Delle Idee in Pescara (IT), organised by the **Municipality of Pescara**. The meetings were aimed at assessing the progress of activities as presented by responsible partners and at planning forthcoming deadlines.

Regione Molise, Lead Partner of the project, updated the consortium about management, steering and monitoring activities as well as financial reporting. The **Adriatic Ionian Euroregion** presented communication activities including media relations, digital activities and events linked to the E-CITIJENS Awareness Raising Campaign. The **University of Bologna** updated about the "social media based" model for a Civil Protection Emergency Management System, which is at the basis of the EDSS platform.

During the "*Workshop on social-media based Emergency Decision Support System platform and Pilot Operational plan*", the **Civil Protection Molise Region**, supported by technical developers, presented the state of the art in the development of the EDSS platform. The workshop saw the contribution of other partners involved in the activity, such as **Civil Protection Veneto**, the **University of Split** and the University of Bologna.

One year ahead the closure of the project, the E-CITIJENS consortium will make sure to finalise and test of the EDSS platform, by implementing a pilot deployment plan, and to stimulate its endorsement and possible adoption by decision-makers and stakeholders.



Photos from the III Project Meeting in Pescara (IT).

PROJECT MEETING IN VENICE (IT) ON 2-3 DECEMBER 2021

The **Veneto Region** and its Civil Protection Department organised and successfully delivered the IV Project Meeting and Steering Committee. The event was held on **2-3 December 2021** in Venice (IT) and gathered project partners and technical experts to discuss the progress of the project implementation and set the final plans for achieving the expected results.

After having reviewed management and financial issues, the partners got into a thorough assessment of all activities and actions that are crucial to the project. The **Adriatic Ionian Euroregion** presented every detail of the communication activities, including the creation of promotional materials, the management of project's social media accounts ([Facebook](#), [Twitter](#), [LinkedIn](#)), the implementation of the project's [website](#), and the coordination of the Citizens Awareness Raising Campaign.

The first results of the pilot activities were presented by the **Veneto Region**, assisted by a communication expert. These activities have included the creation of a webapp that is being devised by partners to test the EDDS platform by directly involving citizens a “active sensors” of emergencies.

Partners have also discussed how to involve decision-makers and stakeholders in a capacity building action aimed at collecting their feedback on the possible legislative adoption of the platform. To this end, under the supervision of the **Split and Dalmatia County**, the consortium will produce a Platform Adoption Plan, based on a comparison of the current Italian and Croatian legislation.





Photos from the IV Project Meeting in Venice (IT).

RAISING AWARENESS ACROSS THE BORDERS

E-CITIJENS AWARENESS RAISING CAMPAIGN ROLLED ON ALL ALONG 2021

During the second semester of 2021, several local events were organised by the E-CITIJENS partners, as part of the awareness raising campaign.

On 14 June 2021, the **Split-Dalmatia County**, in cooperation with the University of Split, organised the first local Work Café to present the project to the representatives of Civil Protection units, fire-fighters and different specialized rescue units involved as first responders in case of natural or man-made disasters. Later on, on 20 December,

another Work Café was the occasion to discuss the progress made by the project in the creation of the EDSS platform and to engage participants in the forthcoming pilot deployment activities.

On 14 October 2021 the **Veneto Region** organised the Work Café on "Emergencies and Social Networks". The event focused on the influence of social media at the workplace, how to fight fake news and how involved civil protection operators can build a shared information.

On 10 November, the **City of Dubrovnik** organised a Work Café addressed to citizens and aimed at both raising the level of information about the activities of civil protection and check the system of information/communication/ notification of events at local and regional level. After the work café, the simulation exercise took place in the Island of Lopud Elaphiti. The exercise was aimed at putting to a test the Emergency plan for the seismic risk "Open Fire" by means of the EDSS platform.

The **Zadar County Rural Development Agency (AGGRA)** presented the E-CITIJENS project in a work café held on 11 November. Special emphasis was placed on the EDSS platform, of which participants discussed the usability and relevance of the collected data, and related pilot deployment activities.

14.06.21 - Work Café in Split

14.10.2021 - Work Café in Venice



10.11.21 - Simulation in Dubrovnik



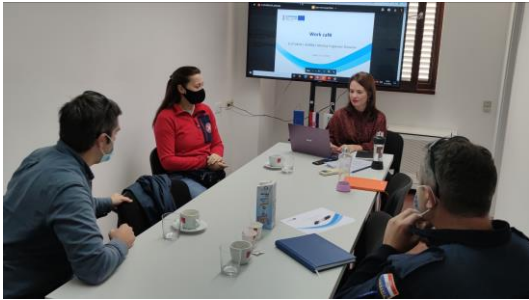
10.11.21 - Work Café in Dubrovnik



11.11.21 - Work Café in Zadar



20.12.21 - Work Café in Split



These events add up to those organised earlier. To check them, consult the previous editions of our newsletter by clicking on the button below!

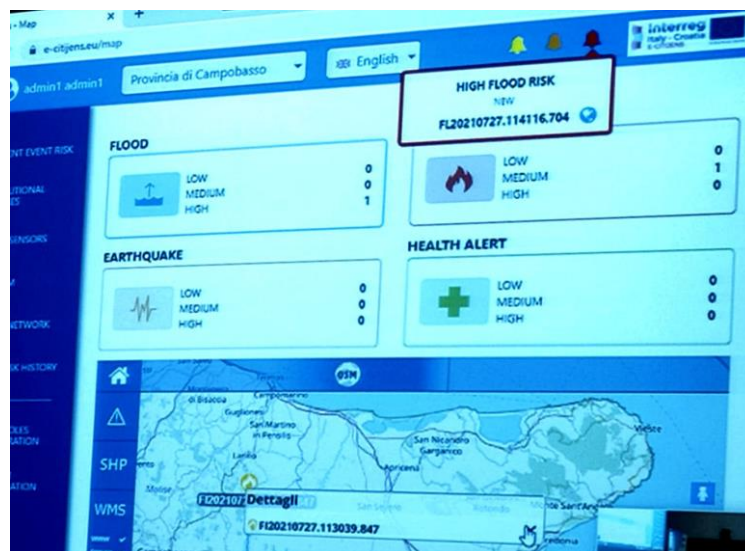
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PILOT DEPLOYMENTS MODE ON

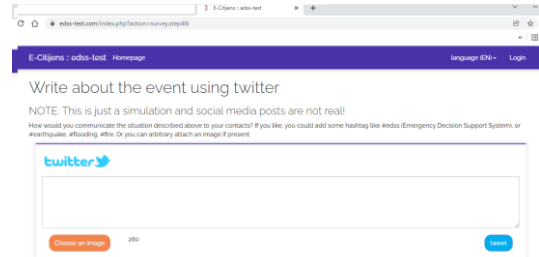
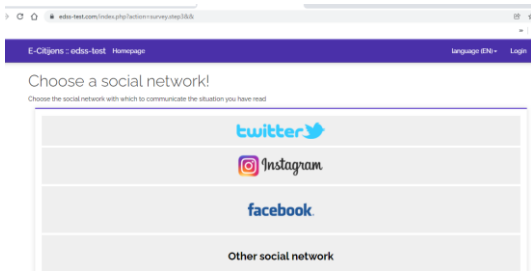
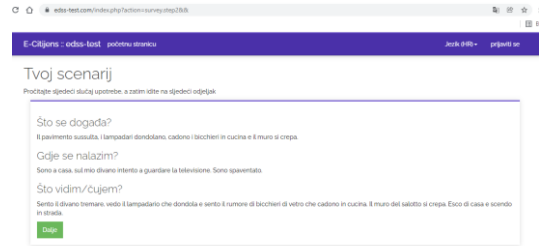
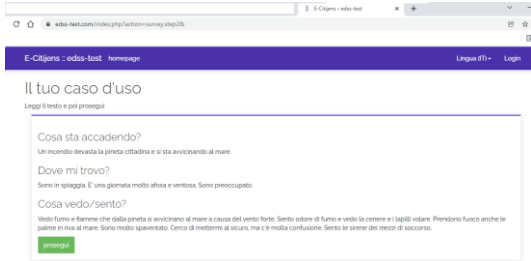
The E-CITIJENS consortium is conducting **pilot tests of its "social media based" Emergency DSS** in the Croatian and Italian territories involved in the project: Venezia, Padova, Rovigo, Pescara, Split, Dubrovnik. Local citizens are called to participate in the tests by accessing to a [webapp created ad hoc for use case testing](#), based on the "serious game" methodology. The webapp assigns users risk scenarios and allows

access to social media networks to actively report on the simulated emergency.

With this activity, the E-CITIJENS project provides citizens with a valuable chance to learn how to be "active sensors" of emergencies and by **responsibly using social media** networks.



Screenshot of a flood risk simulation in the Province of Campobasso (IT).



Screenshots of the webapp showing the various steps of the use case testing in three languages.

The **City of Dubrovnik** was first to test the platform through an **exercise that took place in the Island of Lopud Elphiti** on 10 November. The simulated emergency plan implied the engagement and coordination of civil protection operational forces in case of open space fires and other natural threats, including firefighting, search for missing persons, evacuation and care of the endangered population.



Photos of the simulation exercise in the Island of Lopud, near the City of Dubrovnik (HR).

At the end of the testing period, in February 2022, the consortium will be ready to

achieve a milestone in the implementation of the project, namely the official **release of the EDSS platform foreseen in Spring.**

INTERNATIONAL OUTREACH. RESULT DELIVERED!

THE E-CITIJENS PROJECT PRESENTED, RESULT DELIVERED!

Among the E-CITIJENS deliverables, the Consortium has been working to make the project known to stakeholders in the cooperation area and beyond its borders.

Our partners, **Split and Dalmatia County** and the **University of Split** have participated to the Interreg Italy-Croatia [FIRESPELL](#) project *Conference on Disaster Management*, which took place in Split between 21-22 October 2021.



Our partners at the Firespill Conference.

The E-CITIJENS Lead Partner, **Molise Region**, supported by the **University of Bologna**, presented the project at the European Forum for Disaster Risk Reduction ([EFDRR](#)). The E-CITIJENS project was displayed in the Showcase for Resilient Initiatives between 22-24 November 2021.

The project was also presented at the [TIEMS Virtual Annual Forum](#) 2021 taking place between 6-10 December 2021. This activity was implemented by the **University of Split**, who gave a presentation on 7 December, in the "[Decision Support](#)" session.

New Emergency Management in a Resilience Era Facing Health, Climate and Energy Challenges

Martina Baucic

Examples of score attribution to the initial terminology terms

Risk	Operation	Term (ENG)	Term (IT)	Term (HR)	Score Floods	Score Forest Fires	Score Seismic
Common	Common	DANGER	PERICOLO	OPASNOST	1.00	1.00	1.00
Flood	Common	FLOOD	ALLUVIONE	POPLAVA	1.00	0.00	0.00
Forest fires	Common	FIRE	FUOCO	VATRA	0.00	0.25	0.00
Seismic	Common	EARTHQUAKE	TERREMOTO	POTRES	0.00	0.00	1.00

Screenshot of the presentation at the TIEMS Annual Forum

SAVE THE DATE!

NEXT E-CITIJENS EVENTS TO TAKE PLACE IN CROATIA

The next E-CITIJENS events are scheduled in Croatia next Spring. The **Zadar County Rural Development Agency (AGGRA)**, will organise the V Project Meeting and the **City of Dubrovnik** is in charge of organising the VI Project Meeting and the final Cross-Border Conference.

Stay tuned for more info!



Increasing safety in the Adriatic basin through social media-based tools

The E-CITIJENS project is supported by the European Regional Development



Fund (ERDF) under the Interreg V-A Italy-Croatia CBC Programme.



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Newsletter #5

Newsletter #5 published in June 2022

Link: <https://mailchi.mp/7d01819c7fe6/e-citijens-newsletter-5223576>



E-CITIJENS PROJECT

Newsletter #5 - June 2022

Dear Reader,

welcome to the fifth and last Newsletter of the **E-CITIJENS** project. With this tool we kept you informed about the activities, events and progress of the initiative all along its implementation. This challenging and very positive adventure is however finishing, as the project is going to close on 30 June 2022!

The **E-CITIJENS**, acronym of *Civil Protection Emergency DSS based on CITIzen Journalism to ENhance Safety of the Adriatic Basin*, was an ambitious cross-border cooperation initiative aimed at enhancing security in the Adriatic basin area via the creation of an innovative, social media Emergency Decision Support System (EDSS) platform.

The E-CITIJENS **EDSS platform** filters social media data for accuracy and reliability and integrates them with those coming from official data sources (e.g. sensors and institutional providers), thus **enabling** civil protection operators to achieve **better situation awareness and planning of interventions**.

Continue reading this last newsletter to know the project's major achievements and results. All previous Newsletters are available at this [link](#).

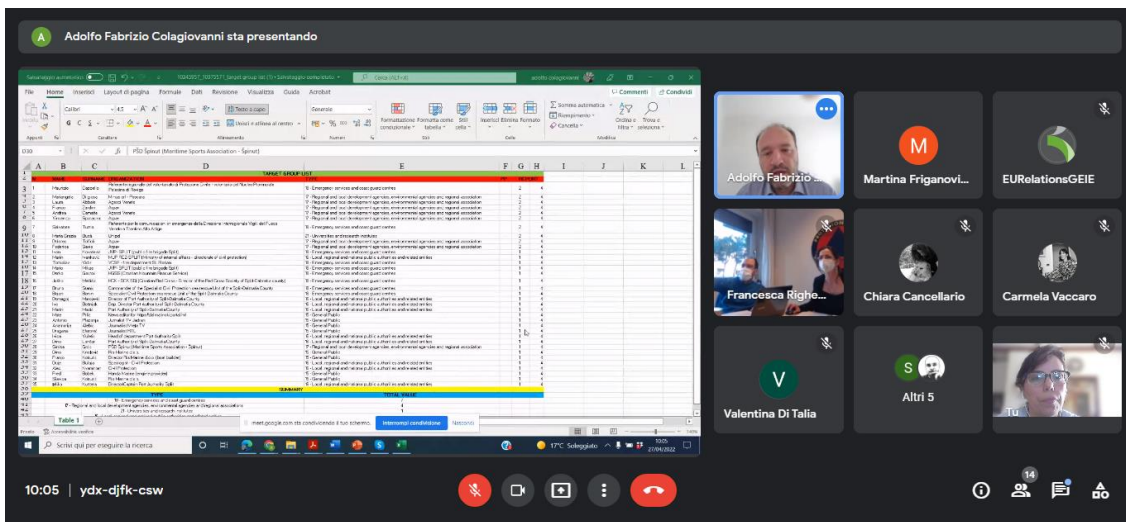
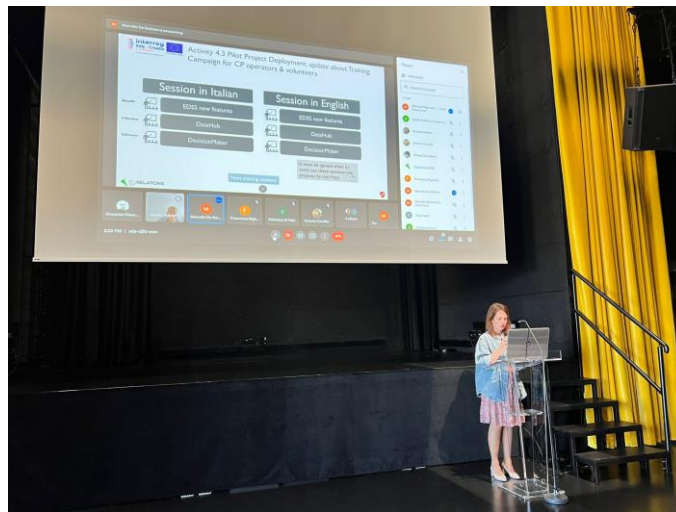
PROJECT PROGRESS

FIFTH PROJECT MEETING AND STEERING COMMITTEE HELD IN ZADAR

The fifth **E-CITIJENS project meeting** took place **in Zadar** and online on 27th April 2022. The event was hosted by [Agencija za ruralni razvoj Zadarske županije AGRRA](#), partner of the E-CITIJENS project and it was organized with the aim of reviewing the progress of activities that are now focusing on last activities needed to achieve project's objectives and results that will lead to the adoption of the platform. This event focused on:

- the optimization of the EDSS through pilot deployments and collection of feedbacks from civil protection stakeholders as well as ad hoc capacity building actions;
- continuation of the Awareness Raising Campaign including participation of citizens in the pilot deployments;
- production of project's publications and finalisation of the communication activities;
- forthcoming project meeting and final Cross-Border Conference to be held in

DUBROVNIK.





E-CITIJENS HELD THE SECOND CROSS-BORDER CONFERENCE IN DUBROVNIK ON 14 JUNE

On 14 June 2022 the E-CITIJENS project organized the second Cross-Border Conference “The social media-based Emergency Response Decision Support System”. The event was hosted by Grad Dubrovnik at the Creative Hub Lazareti in Dubrovnik.

The event opened with the institutional greetings of the Head of Mayor's office at City of Dubrovnik, Mrs. Ivana Brnin, and of the Prefect of Dubrovnik-Nerevta County, Mr. Nikola Dobroslavic, also President of [Adriatic Ionian Euroregion](#) (partner). Two representatives of the E-CITIJENS Lead Partner, Molise Region, attended the event. These were Mr. Andrea Di Lucente, Member of Regional Council of Molise – Regional Digitalization Process Responsible, and Mr. Armandino D'Egidio, Head of the Molise Region's Civil Protection department. From the Croatian side of the partnership, Mr. Srđan Kušćević, Head of the Regional Office of Civil Protection Split, also contributed to the opening session. Mr. Giuseppe Alabastro, Disaster Manager at the Italian Red Cross, gave an overview of emergency communication and Mr. Roberto D'Amico, Project Manager, presented the TRANSCPEARLYWARNING, an Interreg ADRION project managed by the Molise Region that aims at innovating the EU civil protection system.

The event was an occasion for the E-CITIJENS Consortium to present the project's main achievements and results to local and regional stakeholders, including decision-makers, civil protection officials and experts.

The Conference closed with the Adoption Plan Protocol Subscription Ceremony, during which project partners representing 5 administrative units in charge of safety policies officially signed the project's final output.

With a view to maximise attendance, the Conference was livestreamed on the project's [youtube channel](#) and at this [Facebook link](#). Back-to-back with the Conference, took place the 6th Project Meeting and Steering Committee.







FINAL PROJECT MEETING ON 14 and 15 JUNE 2022

the 6th Project Meeting and Steering Committee took place in Dubrovnik at the Creative Hub Lazareti on June 14 and 15.

The 6th Project Meeting and Steering Committee was a wrap up of project's achievements and main outputs as well as to reflect upon this long-standing and very positive project that saw the collaboration of 10 partners in Italy and Croatia.

The first day, on 14th June the attention was focused on the final report and project closure procedures, financial monitoring and communication. A particular focus was put on the social media-based Emergency Decision Support System Platform and the actions taken by the partnership with a view to transfer an Emergency Services Regulatory Framework including the EDSS to local, regional and national stakeholders.

The second day, a final session took place particularly focusing the attention on approval of the tuned platform, financial issues such as public procurement plan, spending level, last reporting procedures that the partnership is going to activate in order to provide details and evidence of the success of the action.



E-CITIJENS Consortium family photo

RAISING AWARENESS ACROSS THE BORDERS

E-CITIJENS AWARENESS RAISING CAMPAIGN WAS HECTIC

THIS LAST SEMESTER!

During the second semester of 2022, several info days and work cafés were organised by the E-CITIJENS partners, as part of the awareness raising campaign. The events were aimed at informing the general public, and students in particular, as well as civil protection operators and volunteers about the E-CITIJENS project and EDSS. Also, the events were an opportunity to involve participants in the pilot deployments that were held to assess the functioning of the platform.

It's quite challenging to summarise the many activities that took place, which sum up to **more than 12 Info Days** and **30 Work Cafes** that took place in camponasso, Pescara, Venice and Mestre, as well as in Split, Dubrovnik and Zadar. You can find a summary presentation on our webpage www.italy-croatia.eu/web/e-citijens at the Docs&Tools session.

Also, don't miss the chance to watch many interesting videos about the project and the activities carried out locally! They are available on our official [Youtube channel!](#)

These events add up to those organised earlier. To check them, consult the previous editions of our newsletter by clicking on the button below!

[Newsletters](#)

PILOT DEPLOYMENTS MODE ON

During the last months of project implementation, the E-CITIJENS consortium conducted 6 **pilot tests of the EDSS** in the Croatian and Italian territories involved in the project: Venezia, Padova, Rovigo, Pescara, Split, Dubrovnik. The pilot deployments also included both exercises/simulations related to emergency event scenarios (flood, earthquake, fire, oil spill, industrial and marine incidents, etc.), and the use of ICT equipment for civil protection departments as well as training of civil protection personnel. Watch the simulations [here](#).

The aim of this activity was to create the appropriate environment for technically and operationally test the platform's functionality, as well as to report malfunctioning, achieved results and faced critical issues, as well as to evaluate its impact on actual emergency management systems.

Local citizens participated in the tests by accessing to a [webapp created ad hoc for use case testing](#). With this activity, the E-CITIJENS project provided them with a valuable chance to learn how to be "active sensors" of emergencies and by **responsibly using social media** networks.

Based on the results of the pilot deployments, the E-CITIJENS consortium was able to fine-tune the platform and develop guidelines for its actual adoption in the territories involved in the project and beyond.



A screenshot of the message created to involve citizens in the deployments.

CAPACITY BUILDING ACROSS THE COOPERATION AREA

The E-CITIJENS consortium took a concrete step forward in the innovation of emergency decision and management by involving Civil Protection stakeholders (Civil Protection National Department and Regional Agencies in Italy and National Protection and Rescue Directorate and County/City Protection and Rescue Departments in Croatia) as well as local, regional, national and EU policy makers in the creation of a Emergency Services Regulatory Framework.

The Framework contains recommendations and guidelines on how to harmonise and enhance civil protection legislation and emergency operational rules taking into account the EDSS platform. Also, a capacity building intervention was carried out in the form of 6 two-days workshop, which took place locally with decision makers and civil protection stakeholders being informed about the Framework and stimulated to provide feedback for its consolidation. Capacity building actions were webstreamed on Youtube, so they can be rewatched!

The result of this final action of the project was the creation of an Adoption Plan, which was signed by all project partners during the Dubrovnik final event.

After so many months of hard work and cooperation, well done to all!



INTERNATIONAL OUTREACH. RESULT DELIVERED!

THE E-CITIJENS PROJECT PRESENTED IN 6 INTERNATIONAL CONFERENCES!

Participation in the conferences was aimed at reaching out to the international civil protection as well as to the scientific and specialised community. This activity was achieved thanks to the involvement and support of the project's scientific partners, University of Split and university of Bologna. Here's a list of the conferences attended:

TIEMS 2019	and	2021
REMTECH Expo		2021
FIRESPELL International		Conference
CISAP		10
ASITA		2022

Increasing safety in the Adriatic basin

through social media-based tools

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Contact:

Molise Region
e-citijens@regione.molise.it

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