

# Capacity Building

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## EVENTS' REPORTS



ALMA MATER STUDIORUM  
UNIVERSITÀ DI BOLOGNA



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## Molise Region (IT)

### Local and regional policy-makers in Molise involved in the E-CITIJENS project

On 25 May, the Municipality of Civitacampomarano (province of Campobasso) hosted an E-CITIJENS workshop attended by 16 among mayors, technicians and administrators of municipalities of the Campobasso area belonging to the LAG "Molise Verso il 2000" with a view to discussing the drafting/updating of municipal civil protection plans.

The location of the event was not a random choice. In March 2017, in fact, the Municipality of Civitacampomarano suffered from landslide which hit the village centre, thereby stimulating the regional and municipal administrations to develop *ad hoc* alerting and emergency management measures that make of Civitacampomarano a concrete example of good practice in the fields of civil protection. The measures compounded a successful mix of technology, good administration, planning and evidence-based activities for a better management of emergencies.



The event was organised by the Molise Region in collaboration with the Civil Protection Service and was an occasion for Project Manager **Adolfo COLAGIOVANNI** to illustrate the regional civil protection system also as compared to the Croatian one from a legislative point of view. Mr. Colagiovanni also presented the preliminary results of the E-CITIJENS project as well as the promotional materials developed under the WP 2 Communication. The functionality of the EDSS platform was presented and a simulation test was performed by **Mr. Antonio CARDILLO** (Civil Protection Service).

The event also focused on the topic of emergency communication and saw the participation of **Mr. Giuseppe ALABASTRO**, Disaster Manager at the Italian Red Cross, who explained the importance of a well-conceived and effectively delivered emergency messages to ensure public safety, protect property, facilitate response efforts, also by eliciting cooperation. Also, he underlined that emergency communication should be seen as a two-way exchange of information between institutions in charge of emergency management and the citizenship.



The last presentation was held by **Mr. Riccardo**

**GALVANI**, CAE SpA, who presented the real-time monitoring data linked to the EDSS platform as part of an efficient early-warning system.

Media clipping of the event:

- <https://www.termolionline.it/news/attualita/1097023/e-citijens-dalla-creazione-dello-scenario-di-evento-alla-social-media-communication>
- [https://t-info.it/post/isernia/evento-progetto-e-citijens-incontro-a-civita-campomarani-mercoledì-25-maggio\\_gmAdzGs2](https://t-info.it/post/isernia/evento-progetto-e-citijens-incontro-a-civita-campomarani-mercoledì-25-maggio_gmAdzGs2)
- <https://www.isnews.it/2022/05/23/piano-di-protezione-civile-riunione-dei-comuni-a-civita-campomarani/>
- <https://it.geosnews.com/news/molise/piano-di-protezione-civile-riunione-dei-comuni-a-civita-campomarani-2wsr>



t-info.it/post/iserma/evento-progetto-e-citizens-incontro-a-civitacampommarano-mercoledì-25-maggio\_gmAdzGs2

ISERNIA

## EVENTO – Progetto “E-Citizens”, incontro a Civitacampommarano mercoledì 25 maggio

Molisenetwork.net | lun 23 maggio

FAI LA MOSSA GIUSTA  
PASSA A KENA

100 GIGA  
E 500 SMS  
5,99€  
AL MESE

Guarda dove vuoi

Leggi anche

EVENTO – Workshop della Protezione Civile e dell’Ordine dei Giornalisti del Molise sul progetto “E-Citizens” sabato 7 maggio a Campochiaro

EVENTO – Unimol, mercoledì 25 maggio il Caree

isnews.it/2022/05/23/piano-di-protezione-civile-riunione-dei-comuni-a-civitacampommarano/

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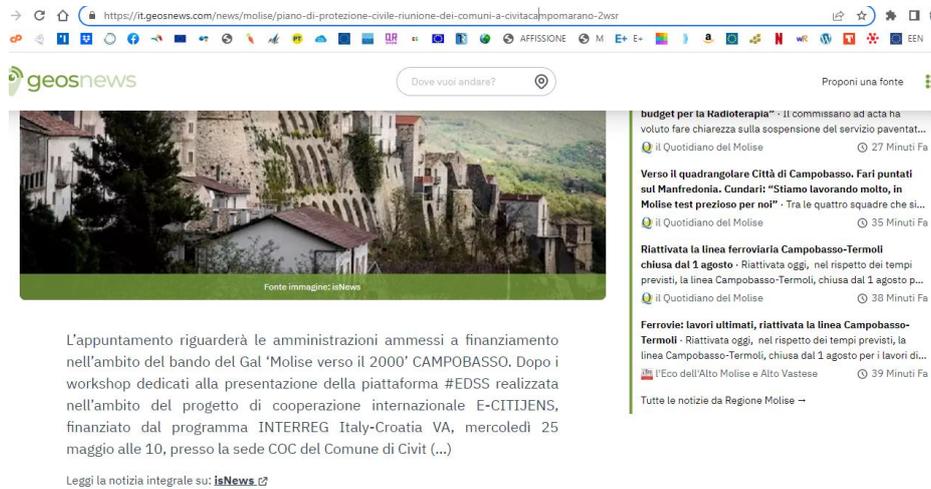
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## Piano di Protezione civile, riunione dei comuni a Civitacampommarano

23 Maggio 2022 · 1 min.

L'appuntamento riguarderà le amministrazioni ammessi a finanziamento nell'ambito del

ARREDAMENTO E VIAGGIO DI NOZZE



## Split and Dalmatia County (HR)

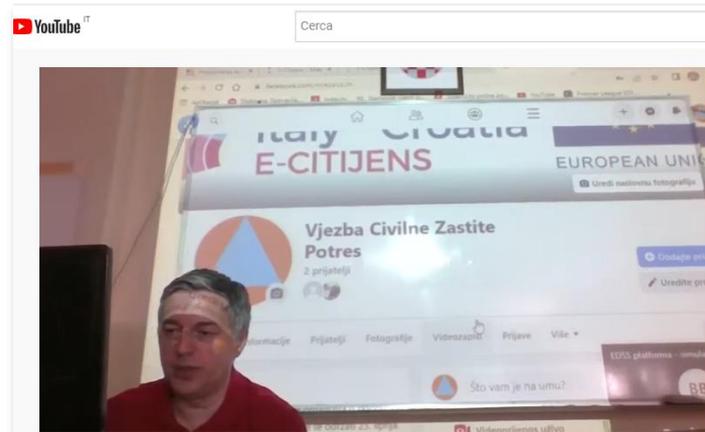
### Capacity Building Workshop held in Split between 27 and 28 June 2022

A capacity building workshop on EDSS platform was organised by the Split and Dalmatia County, partner of the E-CITIJENS project, as part of the capacity building action aimed at informing local and regional decision-makers on the goals and functionalities of the EDSS platform as well as about the regulatory-legislative framework for the adoption of a common "social-media based" decision support system. The event lasted for two days and was proficiently attended by local decision-makers, local, regional and national public authorities and related entities, and members of emergency services and coastal guard centres. 14 people participated in total.

The workshop was held on June 27 and 28, 2022 in the premises of the Public Fire Department of the city of Split and gathered 13 representatives of the participants and operational forces of the civil protection system. The first part of the Workshop was devoted to more theoretical topics, while on the second day, a simulation exercise of the application of the EDSS platform was conducted.

During the Workshop it was discussed about implementation of the EDSS platform in conjunction with the existing solutions and how to integrate all of them together thus further improving efficiency for civil protection system of Split-Dalmatia County. For the needs of the Workshop, a detailed program was prepared, and the participants of the Workshop received presentations from the Workshop as well as

the Handbook for the implementation of EDSS. In accordance with the instructions for the implementation of project activities, the workshop was transmitted via "live stream" and could be followed by other project partners as well as the interested public.



The workshop was web-streamed on the project's official YouTube as well as on

- <https://www.youtube.com/watch?v=sUsblkLhi8M>
- <https://www.youtube.com/watch?v=1mHzspqOW3A>

## Veneto Region (IT)

### Work Café on civil protection regulations in Italy and Croatia

Veneto Region (PP2) organised the Work Café "A journey into the Civil Protection legislation between Italy and Croatia: comparison and sharing in the context of cross-border cooperation". The event was attended by 19 participants representing the regional administration as well as municipalities of the Venice area. The event focused around a presentation by **Ms. Francesca RIGHETTO**, Civil Protection and E-CITIJENS Communication Manager, who explained the main features and points of synergy between the civil protection regulations in Italy and Croatia as well as the role of the E-CITIJENS EDSS platform in providing a common solution for enhancing the effectiveness and promptness of emergency decision-making by including social-media based information. The work café was quite productive in giving local administrators the possibility to share their difficulties when it comes to sharing communication about emergencies to the local communities via the social media.



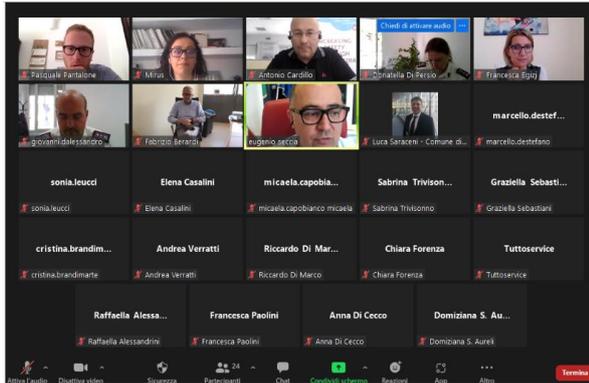
According to the Italian law, mayors are the local civil protection authority and so responsible for transmitting alerts to the population. Also, emergency or risk communication is a mutual process of understanding the risk among different stakeholders, who, in their own jurisdiction, must enact the relevant measures to prevent, mitigate, and deal with risks, also by integrating knowledge from other levels of government. Emergency communication is hence to be seen as a means to reduce risk, especially with a view to reducing people's exposure. But how should the information be conveyed to the population and with what communication medium should be issued? How to deal with false alarms or the lack of personnel in charge of risk communication? What can be the role of social media (and their limits) in easing communication? On the one hand, these questions helped stress the importance of coordination and communication and the role that the E-CITIJENS EDSS platform can have. On the other, they made clear that local level administrators need training on how to define and coordinate suitable content, shape and medium for warning messages toward the population. The event was livestreamed on the E-CITIJENS project's YouTube channel and can be rewatched at the following links:



- <https://www.youtube.com/watch?v=NK9p2f7x5Ks>
- <https://www.youtube.com/watch?v=OtZrCxx2DsA>.

## Municipality of Pescara (IT)

### The Municipality of Pescara organizes a series of online Work Cafes



On 18 May 2022, fifth and last work cafe took place online to present the EDSS and the related assessment activities carried out by the Pescara Municipality as part of the pilot deployments to representatives of local authorities and institutional actors. A total 24 institutional representatives participated in the event. The event was an occasion to provide an overview of the regulatory framework for the adoption of the EDSS platform. The project

experts showed how the platform works through a simulated event scenario.

The EDSS platform and its technicalities was also presented in a capacity building workshop that was organised by the Municipality of Pescara between 23 and 25 June 2022. The workshop was attended by local and regional decision-makers, who were trained about how to include citizens as well as institutional and sensors' data in the civil protection decision making processes also through the adoption of the testing, assessments and adoption of the EDSS platform as an innovative, social media tool. An overview of the Italian and Croatian regulatory framework was also part of the training as a basis for its adoption of the platform. The event was web-streamed on the project's YouTube channel at the following links:

- <https://www.youtube.com/watch?v=PAUm13XOKdU>
- [https://www.youtube.com/watch?v=z\\_9Qtr5y6Hs](https://www.youtube.com/watch?v=z_9Qtr5y6Hs)
- <https://www.youtube.com/watch?v=vQuH8QjhEgk>
- <https://www.youtube.com/watch?v=DhPG8LpZaVY>

## Zadar County Rural Development Agency (AGGRA)

### AGGRA organizes E-CITIJENS Capacity Building Workshops in Zadar

On 20<sup>th</sup> of June, Zadar Country Rural Development Agency (AGGRA) organised the fourth Work Café as part of a capacity building action aimed at presenting the functioning and scope of the EDSS platform. In

the Work Café 6 representatives of different institutions participated: Directorate of Civil Protection, Croatian Mountain rescue service, AGRRA and IN KONZALTING d.o.o. At the beginning of the Work Café, Project Manager **Ms. Martina FRIGANOVIĆ ŠIMUNOV** and **Ms. Ranka BRDAR**, External Expert from IN KONZALTING d.o.o., briefly presented the current state of the art of the project's activities and also presented the EDSS platform. At the end of the meeting, it is concluded that the EDSS platform can be useful tool that could facilitate the work of emergency services.



On 21<sup>st</sup> June, the fifth and last work café was organised, again in the framework of the capacity building action. This time 12 people participated in representation of the Directorate of Civil Protection, Croatian Mountain rescue service, the public firefighter brigade, the Zadar County, the City of Zadar, the City of Nin and KONZALTING d.o.o. After a real-time simulation of the EDSS platform that had been presented in its functionalities the day before, participants discussed about the possibility to include Civil Protection topics in the education programmes and school curricula, but

the participants concluded that the Ministry of education should address the question. Also, participants agreed that the tourism sector should be part of the awareness raising campaign so this is one of the recommendations for the future projects and collaborations.

The events were web-streamed on YouTube at:

- <https://www.youtube.com/watch?v=zcDOA2E2QEY>
- <https://www.youtube.com/watch?v=Uu8zVvfn3ug>

## City of Dubrovnik (IT)

### Capacity Building action in Dubrovnik

City of Dubrovnik organised a two-days capacity building event targeting local decision-makers who were exposed to information about the civil protection regulations in Croatia and Italy, which are the basis of a legislative framework for the adoption of the EDSS platform. The event was attended by 10 representatives of both City Of Dubrovnik and City Of Dubrovnik Development Agency (DURA).