

# Regional report on best practices in Split-Dalmatia County

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# 1. Best practices of small ports



# **BEST PRACTICE REPORT FORM**

# Best practice title: Enhanced security with CCTV coverage

### **Best practice title**

This best practice example derives from the need to ensure an added level of security to the ports to minimize possibilities of theft or damages to the property in the small ports and harbors.

Small ports open to public traffic in Croatia are not fenced like marinas and in most locations, they are located in the towns' center hence open to everyone, so the majority of the ports have a night watchman or sometimes even security personnel. Aside from covering ports with adequate lightning Port Authority Split moved a step further by introducing security cameras or a CCTV system.

Video cameras are useful tools for monitoring and recording incidents that occur within the system's capability range. Video camera recordings provide a window into an event that may have occurred after the fact. Monitoring with a video camera also allows you to see what is going on in real-time. The cameras are monitored from the Port Authority's operations center and provide 24-hour coverage protecting the port area from damage arising from any variety of hazards, losses or threats which is evident especially during the summer season when some tourist destinations have three or even four times the number of people than the locals during the winter.

Long term goal could be to be broadening the camera's capabilities by enabling visitors to see real-time monitoring via an app.

## Give an overview about who it is intended for

The port authorities, as administrative bodies, carry out all administrative and inspection work related to sea safety in the Republic of Croatia in accordance with their legal rights and duties. This best practice allows all ports and port authorities to add an extra layer of security for their users.

### Recommend how it can be advanced (Improved)

Because we're talking about video surveillance here, in accordance with identity protection laws and GDPR, this type of protection should be taken seriously so that it isn't abused, so care should be taken to comply with all legal regulations for this type of protection.



# Please explain potential transferability in region

Given that the majority of Croatian port managing authorities operate with relatively limited and mostly outdated equipment and programs, the need for digitalization and automation of certain tasks in their respective management, video surveillance offers a solution for protecting property while also acting as a preventative measure by discouraging potential theft and obliteration. This practice could be applied in all ports and harbours.