

PUBLIC EVENT REPORT

WP5 Developing tools and harmonizing services for a sustainable intermodal mobility

D.5.1.11 No.1 Set of devices for digital information (No. 1 mobile app)

PP15 – LIRA Status: Final Distribution: (public) Date: 22/08/2023



Event summary

In front of more than 20 stakeholders, an event was held in the Development center of Lika-Senj County in Gospić on June 30th 2023. This was an opportunity to present the pilot action - the Lika Drive application. The event was conceived as a conference, where relevant information about the MIMOSA project, but also about the state of public transport in Lika-Senj County, was presented.

Therefore, the introductory lecture was given by Ana Rukavina – Stilinović, head of the Administrative Department for Economy, Maritime Affairs and Transport of the Lika-Senj County, who focused on public transport as a prerequisite for regional development. The audience was presented with the proposal for a new network of public transport lines, which is currently being discussed publicly with the institutions that would be helped by this public transport system. The proposal is to introduce eight new bus lines in the area of Lika-Senj County, which would meet four times a day at three main junctions, this would result in the possibility to get from any county center to another county center four times a day. This transportation would be subsidized, and the schedule of rides would suit the majority of the target groups, which are ultimately included in the MIMOSA project. The focus was on the combination of transport within the Lika-Drive application and the new network of public transport lines contributing to multimodality, which is the main goal of the MIMOSA project.

In order to get a detailed insight into the MIMOSA project, all information and project activities were presented at the conference by the director of the Public Institution Development Agency of Lika-Senj County - LIRA, Andrija Brkljačić, who explained that this cross-border project defined the demand for transport services on regional and cross-border cooperation, precisely in addition to designing a better-quality service and improving public passenger transportation. The emphasis was on finding a specific solution for this area since Lika-Senj County is the largest in terms of area and the smallest in terms of population in Croatia, explained Mr. Brkljačić. The conclusion was to create an on-demand service with the help of technology, as a complement to public transport, and this resulted in a mobile application for Android and iOS systems. Brkljačić also presented all the figures of the project (value, co-financing and duration), and mentioned the pilot actions of other partners.

The Lika-Drive application was presented in detail by ACT Printlab, in an interactive and interesting way, and conveyed the advantages of using the application, as well as the target group for whom this technological tool can make life easier. Therefore, after the introductory words about the specifications of the application, a short promotional video was shown, which shows the entire process of booking and transportation, all with a focus on the elderly population. After the promotional video, the application was presented – it consists of two interfaces - for the service providers offering transportation and for users requesting transportation. Service providers and users easily register in the application and enter their data, and then become active. Reservations for the ride are made 24 hours in advance, by choosing the time of arrival and departure, as well as the desired location, and after the price is calculated (with a subsidy from Lika-Senj County), the reservation becomes active and the first available driver accepts it. It was also pointed out that a test was conducted with the target groups, high school students and pensioners, of which approximately 25 percent expressed interest in using the application, while the majority pointed out that the price of driving is high even with the subsidy. For this reason, the opportunity for potential improvement of the application and the



entire transport system in the coming period lies in supplementing public transport, in such a way that with the Lika Drive application users are transported to new public transport lines, was the conclusion.

Audience

25 participants out of which 3 regional public authority representatives, representatives of LIRA and 6 representatives of entrepreneurs.

Press involvement

GS PRESS LIKA ONLINE RADIO GOSPIĆ







LIRA predstavila testnu mobilnu aplikaciju Lika Drive za poboljšanje prometne povezanosti ruralnih dijelova županije

















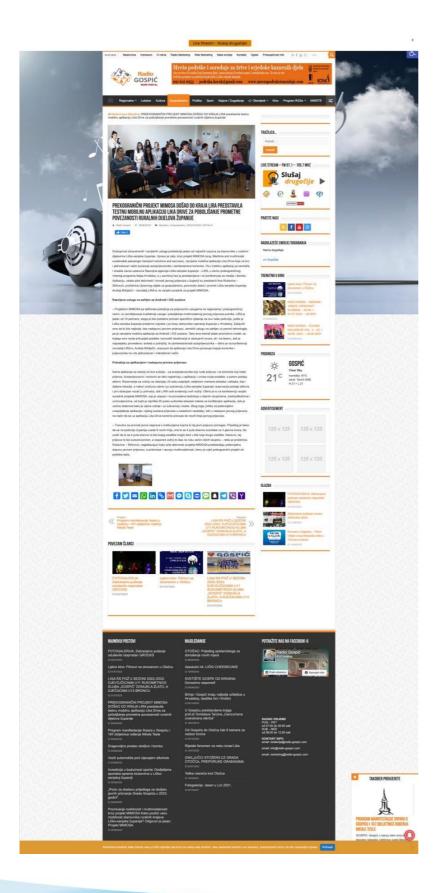
























Event outcomes

ACT Printlab presented the Lika-Drive application in full, in an interactive and interesting manner, and explained the benefits of utilizing the program, as well as the target demographic for whom this technical tool may make life easier. As a result, following the introduction remarks regarding the application's specifications, a brief promotional movie was shown, which depicted the full booking and transportation process, with a focus on the older demographic. Following the promotional film, the application was shown, which has two interfaces: one for service providers offering transportation and one for individuals seeking transportation.

Users and service providers can quickly register in the application, enter their information, and then become active. Reservations for the journey are made 24 hours in advance by specifying the time of arrival and departure as well as the desired location, and once the fee is computed (with a subsidy from Lika-Senj County), the reservation becomes active and the first available driver accepts it. It was also stated that a test was carried out with the target groups, high school students and pensioners, of whom around 25% expressed interest in using the program, while the majority stated that the cost of driving is significant even with the subsidy.

As a result, the conclusion was that the prospect for potential enhancement of the application and the overall transportation system in the coming time resides in augmenting public transportation, such that with the Lika Drive application users are brought to new public transportation lines.

























